October 2, 2010-10-03

Sent Via Fax To: 416-440-7656(2 pages) plus 2 additional copies

Board Secretary, Ontario Energy Board 27th Floor, 2300 Yonge St. Toronto, Ont. M4P 1E4

Dear Board Secretary: File No.: EB 2010 – 0137-Milton Hydro Distribution Inc. Request for Delivery Charge Increase

1 am requesting Intervenor Status in the above request for a hydro increase. Further, I am requesting a public hearing be held in the Town of Milton, between the hours of 7:00 p.m. to 10:00 p.m. during a week evening in place of a written hearing. A written hearing does not allow Milton Hydro consumers to adequately express their concerns and to question Milton Hydro Inc. as to the reasons for this request for increase.

The current process used by Milton Hydro to make customers aware of this request for an increase to the delivery rate is inadequate. The only notification that I am aware of is an advertisement in the local paper on Sept. 23rd, 2010. This short time line hinders consumer response. There should be a minimum of 30 days from notification date of request for increase to allow consumers adequate time to respond. The current unacceptable notification process would be another reason to have a public meeting, before any rate increase is approved.

The request for a 7.43% increase to the delivery component of a hydro bill is not warranted, and this request for an increase should be denied. The reasons for not granting the increase are:

a) Milton Hydro Inc. enjoyed approximately 1 million dollars profit last year. A company which generates a million dollar profit does not need more money from its customers who are already trying to cope with an economic downturn.

b) Hydro costs have escalated dramatically in the past year (not to mention increases in previous years). The electric charges alone since March of 2010 have increased by over 20% on Off Peak (.044 cents to .053 cents) and over 6% on On Peak(.093 cents to .099 cents). This increase alone will generate substantial additional revenue for Milton Hydro, as will the corresponding increases for delivery, regulatory charges and debt retirement charges since these charges increase with electric charges. On this basis alone, a further increase in the delivery charge should be rejected.

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c)Smart Meters(Time of Usc) have resulted in increased hydro bills, and will generate more monies for Milton Hydro. Again there will be increased charges in the delivery, regulatory charges and debt retirement charges which translates in increased revenue for Milton Hydro. This is another reason to decline the requested increase.

d) Although the HST monies do not go to Milton Hydro, the HST has added a substantial amount to the overall hydro bill. The HST plus the increased electric charges and increase to consumer billings as a result of smart meters is dramatically increasing the cost of electricity for consumers. Consideration has to be given to the affordability of any increase for consumers, and affordability for consumers to pay should take precedence over profit.

e) An increase in the delivery rate is not an isolated increase. The requested increase of 7.43% will increase not only the delivery rate but will increase the regulatory, debt retirement charge and the HST. This requested 7.43% increase is a much larger increase when the "add on" charges are factored in.

f) Most importantly, the hydro customer, as in my situation, cannot afford any further increases in basic household bills in this recessionary economic climate where shrinking household income and rising household costs are increasing personal debt. Hydro rates are a contributing factor to our bleak economic situation. Income is not increasing on par with the costs of maintaining a home. Succinctly put, this requested increase by Milton Hydro will further increase the hardship of maintaining a home for seniors on a fixed income, for those who have become unemployed, and for all Miltonians who pay for electricity.

In summary, there is no need for an increase in hydro rates. Milton Hydro already enjoys a healthy profit. The Milton Hydro customer is not in such a fortunate situation. Miltonians have already experienced substantial increases on their hydro bill. The hydro customer, like myself, is finding it difficult to pay the basic bills associated with being able to live in their home. This Board must consider the affordability of an increase for the hydro customer, and it must consider the hardship the current requested hydro increase will have on families, seniors and every Miltonian who pays for hydro.

Yours truly,

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