ONTARIO ENERGY BOARD,

P.O.BOX 2319, 27th Floor,

2300 YONGE STREET,

TORONTO, ON., M4P 1E4

Attention: BOARD SECRETARY.

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Dear Sir:

Re; EB - 2010 - 0137, MILTON HYDRO DISTRIBUTION INC., 4006 AND 4020 DERRY ROAD WEST, HYDRO RATES.

We live in the CITY OF BURLINGTON on the south side of DERRY ROAD and we have two hydro meters and supplies. We are serviced from HYDRO POLES on the south side of DERRY ROAD which is in the CITY OF BURLINGTON and from transformers in the TOWN OF MILTON.

Since 1959 this property has paid for HYDRO to BURLINGTON HYDRO until May 5th, 2009 when your BOARD decided to change distribution service areas per EB - 2008 - 0398. You allowed a discount on our 4006 meter OF \$2.00 per month for 12 months to reduce the impact on us.

In May, 2009, the BOARD stated that "THE MAJORITY OF CUSTOMERS WILL NOT EXPERIENCE SIGNIFICANT RATE OR SERVICE IMPACTS". WHAT A LAUGH!!!!

We paid BURLINGTON HYDRO \$83.00 per month for 4020 and \$16.00 per month for 4006 by preauthorized payment and MILTON HYDRO continued this. AS OF SEPTEMBER, 2010, WE OWE MILTON HYDRO \$172.46 FOR 4020 AND \$80.55 FOR 4006 OVER AND ABOVE THE PREAUTHORIZED AMOUNTS. I consider this a "SIGNIFICANT RATE IMPACT" and now MILTON HYDRO wants a further \$28.56 from us each year.

I object to this rate increase and have concerns that in the previous decision, the fact that the hydro supply was in the CITY OF BURLINGTON was not considered. This application will further impact we former customers of BURLINGTON HYDRO and will continue to do so. We are also on TIME OF USE and despite the fact that my wife does all our dish washing after hours and all our clothes washing on weekends which is very inconvenient, we are faced with higher bills and BURLINGTON is still not on TOU by the way.

Youns truly,

David Sneah fuld David and Joan Greenfield Joan Greenfield

CC. MILTON HYDRO DISTRIBUTION INC.