

From: Boyce Family [mailto:boycebunch@hotmail.com]  
Sent: September 26, 2010 9:27 PM  
To: BoardSec  
Subject: [Possible SPAM]:Comment Letter File #EB-2010-0146

Please accept this as my letter of comment regarding the proposed rate changes for delivery that Enbridge Gas has applied for.

I am totally against any increase in the cost of gas or any services related to its delivery.

Our gas bill now is so complex that we are paying for a multitude of things such as delivery , gas cost etc that in the past were all included in one item on your bill as the cost of your gas.

With proposed increases for delivery and as reported in the paper a proposed increase forthcoming for increased profits as well as the volatility of the price on gas it seems to me that the consumer is constantly being asked to pay more and more. Consumers which are elderly , on a fixed income or lower income are being constantly bombarded by requests from both utilities in their never ending thirst for profit.

What choice does a consumer have as basically it is a closed market? We can shop around for a marketer but that fix on price only deals with the price of the gas and not with the other charges that we see occuring on our bills.

We have an energy board to protect the interests of the consumer in these matters but it seems as late that no one is considering the effect of these increases on the end user the consumer.

While 1% does not sound like much, included with all the other increases that we have had in utilities people are being forced out of their homes. While some relief is provided for low income those that fall slightly above the levels are left to fend for themselves.

Why can't in todays economy with so many unemployed and so many elderly entering retirement a utility such as Enbridge be satisfied with profits that are constant and fairly substantial?

In closing I think the energy board needs to deny this request and take a long hard look at both Enbridge and Hydro rates before we see a influx of seniors and those on fixed income lose their homes because of the ever increasing costs to heat and light them.

Sincerely yours,

A large black rectangular redaction box covering the signature and name of the sender.

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