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EB-2010-0292

October 3, 2010

The Board: Ontario Energy Board P.O. Box 2319, 27th Floor 23Yonge Street Toronto ON M4P 1EA

Attention Board Secretary:

Dear Sir,

This letter is in regards to the application and hearing for an electricity distribution rate change requested by Horizon Utilities Corporation. This cost of service application was filed on August 26, 2010 under section 78 of the Ontario Energy Board Act of 1998, S.O. 1998, c. 15 (Schedule B), seeking rate charges for electricity distribution to be effective January 1, 2011.

While I recognize the need to update decaying infrastructure and the necessity to train newly recruited staff, I strenuously object to such a huge increase to be charged to a population already staggering from closures and lay-offs. This increase will not include the HST tax or charges plus HST Tax that will apply to improvements to Hamilton's decaying sewers, and streets. Also, I cannot emphasize strongly enough how angry I feel about the mismanagement of tax-payer monies and pensions of the old administration of Mrs. Clitheroe. Therefore, I should like to see in the media a full disclosure of executive compensation paid to your board and the projected costs involved in any infrastructure and training for staff. A strict method for the management of the any project's cost should be regularly monitored and the progress and costs assessed. These costs should regularly released in the to the media to keep the public informed as to how the projects are progressing and how the projects are staying on budget. Also, I should like you to keep in mind the impact of your decisions

on the working poor, seniors and tax-payers

Lois a. Robinson

Thank you for your kind attention to this letter and I hope that you will sincerely keep these in mind during your deliberations.

Sincerely,

Lois A. Robinson.