

**Ontario Energy Board**  
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Toronto ON M4P 1E4  
Telephone: 416-481-1967  
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**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27<sup>e</sup> étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416-481-1967  
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**BY E-MAIL**

October 25, 2010

George Armstrong  
Manager of Regulatory Affairs and Key Projects  
Veridian Connections Inc. - Veridian  
55 Taunton Road East  
Ajax, ON L1T 3V3

**LETTER OF DIRECTION**

Dear Mr. Armstrong:

**Re: Veridian Connections Inc. (Veridian – Main and Veridian – Gravenhurst)  
Application for 2011 Distribution Rates  
Board File Number EB-2010-0117**

The Ontario Energy Board has now issued its Notice of Application and Hearing (the "Notice") relating to your 2011 3<sup>rd</sup> Generation Incentive Regulation Distribution Rates Application for the Veridian – Main and Veridian - Gravenhurst service areas. Please note that you must publish the Notice for each service area within fourteen days of the date of this letter. If publication is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice for the Veridian – Main and Veridian - Gravenhurst service areas, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, for each service area;

Please note that invoices regarding publication are not to be sent to the Board.

2. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in the previous cost of service rate application proceeding EB-2009-0140;
3. If Veridian Connections Inc. is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
4. To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter;
5. To make a copy of the application and evidence, and any amendments thereto, available for public review at Veridian Connections Inc.'s office and on its website, if available; and,
6. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

Enclosures