

October 17, 2010. from [redacted]

C/O

Attention: Board Secretary
Ontario Energy Board
P.O. Box 2319

RECEIVED

OCT 20 2010

ONTARIO ENERGY BD

2300 Yonge St 27th floor
Toronto Ont M4P 1E4

To whomever! (Re: Board file # EB-2010-0136)

As a disabled person,

- on a very fixed income
- getting this information Wed. Oct 13/10 going through someone else's recycling of papers; to be done by Oct 20/10. (30 days)
- No information whatsoever enclosed in my Bills all of 2010.
- Time of year when there who have to go to warmer climates
- printed information in a Newspaper that many Kingstons do not even subscribe to - Amazing, How many are UNAWARE!!
- INCREASE OF ELECTRICITY MAY 2010 $\approx 10\%$ 18.17 $\rightarrow$ 19.96 on 29¢ kWh
- INCREASE OF TAXES GST + PST = HST July 1, 2010 8% (5% + 13% Kwh)
- INCREASE OF 26.5% May 1st 2011 on DELIVERY CHARGES.

See enclosure = 2nd 4.25 on 17.22 + 55¢ HST = 4.80/mth deliveries I do not use much of the year. - PAYING SOMETHING I DO NOT USE IS STUPID!

That is an increase way beyond any COLA - Cost of Living Allowance for anyone on a fixed income - the way of life for many!!!
eg. CPP from 620.18 to 622.66 = 2.48 per month increase Jan 2010.
an increase of $\leq 4\%$ ($\approx 3.99\%$)

Since the Delivery Charges.

- = Regulatory Charges
- = Debt Retirement Charges
- = Commodity Charges
- = Transportation Charges = + now 8% more % of HST
- = + 19.56% late payment charge/yr. (1.59% month)

} all increase with the

Electricity consumption already, this 26.5% increase requested is a FALSEHOOD, DECEPTION etc!!!!!!!

- My experience since becoming disabled 1988, has been extremely distressing with utilities Kingston starting 1989.
- 1995 when I had a meager CPP income, I purposely went in with my documentation^{P.U.C.}. I was informed that as long as I try to make payments of what I said I could leaving me \$5⁰⁰ a week for groceries, eating the weeds, shrubs in my yard, and some borrowing, I WOULD not have a problem. Subsequent to that I was shivering in my house in Dec because the P.U.C. had cut me off despite receiving the borrowed \$. I lost all the food I had gathered to take care of my food costs - 2 upright freezers, 2 upright fridges full of my food stuffs spoiled, rotted, & the stench was intolerable. I phoned P.U.C. etc - got no action till I called the POLICE. Rotting Food cleaned up. Stench of death gone. Interesting before POLICE arrived my hydro miraculously had been put back on. So that I could not make a legitimate case vs P.U.C. - TIP OFF or Coincidence?? Without going into back files/folders/ on the Friday that Hurricane Isabella was passing through, my hydro had again been turned off. I fumed! fumed, went to P.U.C. read out loud my story. to female who has been on my file since the 1989 phase. As I was leaving the whole office went into laughter. One young female came to see if I'd left - I was standing at the elevator door! rebited loudly some damned statement (in my files) Silence was the reply - you could hear a pin drop. From that Friday - Hurricane Isabella to Dec 2005 I was disconnected 2⁺ years - By HYDRO KINGSTON BUT I WAS STILL CHARGED ALL OF THE EXTRANEIOUS CHARGES, etc. What a hassle + ALL THE GST on P.U.C. services they DID NOT PROVIDE!!!

Enclosed is my latest retaliation to this outfit. (May 20/10)

You will notice there are some disturbing trends. *Enclosure B*

- Money paid not acknowledged - (same day can be their excuse)
- Full amount of past due prior to disconnection date - which I've experienced in 1995 not to be the name of the game - when I lost all food + 4 appliances = \$10,000 worth. that I did not even get an apology for - PUC @ fault!!!
- I pay right at their office - these days have to find parking quite a distance from payment center because of the relocation from Center Street. + pay for parking.
- Credit Dept can be contacted - despite contacting these people, having heat broncho sign my letter I still was disconnected.
- Disconnection yields a - SECURITY DEPOSIT
= RECONNECTION FEE

→ AFTER HOURS RECONNECTION FEE TH 185⁰⁰

I believe with my experiences as outlined these his connections are a SCAM for funds from people who can least afford them. IS THIS THE PRIVATIZATION that is supposed to be easier?!! Where the Hell is Integrity and Honesty! Accountability?

Look at my Consumption Sheet. for the two houses
I pay utilities on - they are next to each other.

The one in RED is so boarded up that it takes me better part of hour plus to get inside °° of the VANDALISM, BREAK ! ENTERS, THE WANTON DESTRUCTION OF MY ATTEMPTS TO UPGRADE Since 2001 over 200+ attempts WHY? - °° Police say they can't do anything unless they catch these hoodlums red handed ! when they do 2x over, they do nothing about there HIT & RUN EPISODES. CRIMINALS GALORE ! P.U.C. have been told that there is no consumption etc etc etc. My story is Sordid . I do not have time to go thru total files !

(4)

People on fixed income are struggling to make a life on their meagre incomes.

Fraser Institute already indicates that people are condemned to pay over 50% of their income to unhealthy increases, taxes, premiums etc.

How on earth can people survive when the money is robbed from them even when carefully conserving

Property taxes keep going up.

So do Car Insurance Premiums 36%

So do Health, therapeutic supplies 8% as of July 1/10 etc

now with 8% more on everything outside of H_2O ! food!!!

My pay went up less than 4% and I'm being penalized an extra 4% because Bureaucratic incompetence, inefficiencies, out: out thefts, etc.

The ordinary person does not get a CEO's pay of 6 figures. This kind of INSANITY will get none any rest. Time to stop the roller coaster thefts!!

Jan	15.20	17.28	9.92	18.39	1.39	2.31	1.16	1.40 GST	2.14	2.00 GST
Feb	15.63	17.28	15.83	18.39	2.00	2.31	1.84	1.77 GST	2.14	2.00 GST
Mar	15.82	16.62	11.60	16.59	1.58	2.11	1.35	1.52 GST	1.93	1.86 GST
Apr	11.95	17.28	9.69	18.39	1.29	2.31	1.13	1.20 GST	2.14	2.00 GST
May	11.97	17.07	1.11	18.17 for 296	41	2.26	.13	.66 GST	2.07	1.98 GST
June	11.12	17.22	zero	20.61 for 306	.25	2.43	—	.57 GST	2.74	2.12 GST
July	10.38	17.03	zero	19.96 for 296	.23	2.36	—	.53 GST	2.07	1.65 GST
Aug	11.86	17.22	zero	20.61 for 306	.27	2.43	—	.20 HST	2.14	5.53 HST
Sept	12.26	17.22	zero	20.61 for 306	.29	2.43	.01	1.65 HST	2.14	5.53 HST

Oct

file# EB-2010-0136 May 1, 2011

The Introduction of the new so called Smart Meters is of GREAT CONCERN FOR ME because of the extra ELECTRO MAGNETIC FIELDS THAT MY BODY, HEALTH, etc HAS A DISTRESSING REACTION TO. WILL P.U.C. KINGSTON START PAYING FOR MY THERAPY THAT I HAVE TO PAY OUT OF POCKET AS THE MEDICARE DOES NOT EVEN ACKNOWLEDGE THE POTENTIAL OF HARM?

Totals

TECHNOLOGY

Wireless Worrisome: professor

PETER HENDRA
The Whig-Standard

Dr. Magda Havas believes that wireless Internet networks now present in schools will someday go the way of asbestos.

"I think we're going to find out that it's harmful," said Havas, a professor of environmental and resource studies at Trent University.

"It's going to start with kids in schools because they're the most sensitive. A lot of schools are now putting Wi-Fi in

despite warnings that they shouldn't, they're just going ahead and doing it. What's happening in Barrie is just the tip of the iceberg, and it's going to start happening in more and more schools."



Magda Havas

see TECHNOLOGY | Page 6

localnews

TECHNOLOGY

Devices should have to pass safe

Cyber security has become a household U.S. has banned all EMF from cell phones, personal computers etc. - Better Safe

FROM PAGE 1

Havas — who was in the city Wednesday to address the Canadian Federation of University Women, Kingston Club, on the

biological effects of electromagnetic "pollution" — stepped into the public spotlight this summer as she came to the defence of parents in Barrie who wanted wireless networks removed from their schools.

The students had been complaining that they were having, among other things, trouble concentrating, insomnia, rashes, hyperactivity, forgetfulness, depression and racing heart rates while in the school.

When the students who didn't have Wi-Fi at home were away from their classrooms, those symptoms disappeared.

"As kids begin to have these heart problems, they're going to say, 'Let's stop, let's reconsider this,'" she said.

"And they'll be ripping out Wi-Fi like we've been ripping out as-

bestos. I have no doubt it's going to happen, I just don't know when. It could be five years from now, or 10 years from now."

What the children were displaying were symptoms of what's called "electrosensitivity." Everyone is electrosensitive, she said, but some more so than others.

"Our hearts are electromagnetic, our brains are electromagnetic, we're electromagnetic beings," she said.

"So the concept is if there's this radiation outside your body, is it interfering with the radiation your body's generating? And I think the answer is it could definitely interfere, but it's a hard thing to prove."

Havas, who has been studying the effects of electromagnetic radiation for the past 15 years, believes that wireless technological devices should have to pass a series of safety tests before they are allowed on the market, much like the extensive trials a new

pharmaceutical drug has to undergo.

While Havas herself carries a cellphone, when she travels, she uses it reluctantly and rarely hands out her number.

If you do have to use a cellphone, she said, texting is safer than talking because the user holds the device away from his or her body.

But it's not just cellphones that are a problem. In fact, another type of phone — the cordless variety — is one of the worst culprits around the average household in emitting small doses of radiation, she said.

Even a baby monitor, used so that parents can keep an ear on their child while in another room, is a health hazard, Havas said.

"It's actually worse than the cordless phone or wireless router," she said.

To illustrate her point, she waves a hand-held electromagnetic radiation detector around

the room and just a faint buzz can be heard. After she turns on the baby monitor, however, the detector sounds like a Geiger counter waved above a nuclear fuel rod.

Other sources of "dirty electricity" around the average household, Havas said, are wireless alarm systems and the new smart meters, which are now finding their way into people's basements.

And if you like to play video games with a wireless controller, Havas suggests you plug it into the console instead.

"Wires are usually shielded because the company doesn't want the message inside the wire to be corrupted," she said.

To play it safer, Havas suggests connecting your computer to the Internet using a cable rather than a wireless router, and using a phone with a cord.

Another way to protect oneself is your clothing, or, more specifically, what's underneath

May 18, 2010

By Mail

RE: DISCONNECT NOTICE

For:

Please be advised that your account currently has an amount past due of \$470.58, and your total balance owing is now \$470.58. Due to non-payment, this service location is scheduled for disconnection, no earlier than **May 26, 2010**.

270.50

To avoid these actions, we must receive payment in full for the amount past due prior to **May 26, 2010**.

Payments can be made at any bank (by teller, ATM, telephone or internet banking) or at **Kingston City Hall**. You must allow sufficient time for your banking institution to forward your payment to us by the above date.

What about the time < 9am of the 18th to the time of this note - Did anyone verify anything?
Our Credit Department may be contacted at (613) 546-1181 ext. 2278 between the hours of 8:00 am and 5:00 pm Monday through Friday, excluding holidays.

If disconnection occurs, payment of full arrears must be received by us at Kingston City Hall at 216 Ontario Street between 8:30 am and 4:30 pm, Monday through Friday excluding holidays. In addition, a security deposit and a reconnection fee will be added to your account. Any reconnections occurring after 4:30 pm are subject to a minimum reconnection fee of \$185.00.

You will see partial payments as usual until I get caught up - as in the past - You'll get paid when I get paid. Stop harassing me, Stop trying to destroy my health.

Credit & Collections

although this disconnect would be much nicer in the summer, than the Dec disconnections I've had in the past.

Enclosure B

①

Let's see how honestly and in integrity hold out! Reply requested!

Rec'd Thurs May 20/10.
See my response!
as ordered.

① Visits to credit dept got me disconnected
② part dated cheques got me disconnected
③ horrendous overbilling MISTAKE by PUC got me disconnected

PUC is not trustworthy
- PUC needs to be exposed!
for their biased billings.
I am extremely distraught at your conniving tactics!

I shall not phone - I will document the ABUSES!
470.58
200 - paid on Thursday May 18/10 before 9am
270.58

How much time do you need from your computer?

made May 18/10 pre 9am in line up! wait time!

P.U.C. CEO.

90216 Ontario ST.

May 20/10.

(2)

By MAIL ALSO!!!

Re: your "threat" of disconnect at 482 Division ST
no earlier than May 26, 2010, rec'd May 20/10. Thurs.

- (A) I'm extremely tired of the games P.U.C. has played with my HEALTH since 1989: my first disconnect. because the account person was on holiday - check your letters on file - I'll be fed to deal with you to this date in the past if I had to drag the mess further! OVERBILLING was the reason then!
As I am a disabled person, you are creating havoc with my health. Look at my records - I tell the "judge, jury, & executioners" if you have the balls or justification to threaten me. There are a lot of people struggling with finances. I pay my debts. P.U.C. does not!
The fact it costs you over \$9.00⁺ to deliver 11¢ worth of electricity as one of my bills was recently - I consider the need to conserve absurd!
- (B) The time I was next disconnected was when I had (no money) coming in, borrowed some money, gave you post dated cheques and you disconnected me 13 days before the threat date was up. You had the gall to deny me my food that was rotting in my appliances. I decided in horror of the mold, the bugs, the worms, the stench to stop relying on very ruthless inconsiderate scam artist. P.U.C. Kingston is not reliable. They lie to you. YOU SENT ADJUSTER IN AFTER THE STENCH!
- (C) The last time I was disconnected it cost me \$2700⁺ in health gains lost. I had contacted the credit dept at County ST office. Reed honcho at the top wrote OK and signed his name to my letter. Will be interesting to see how and why I was even then disconnected despite coming to the credit dept. to state my case - P.U.C. Kingston disregards even their promising signatures! Where is your honesty!? * - Integrity? None!! I see
- (D) Now again - this threat I am retaliating to - If you do it make sure you've covered all your bases as noted above. P.U.C. Kingston lie, distort, deceive, are very untrust worthy etc when it comes to dealing with people who are at their wits end to cover the gouging prices that many choose not to pay because food is more important. I've cleared all my debts in the past. I have paid up IN DUE TIME!!! Check interest collection

I hope you get the message!

I paid \$200 on the bill on May 18/10 - ! you have the nerve to tell me I have not even made that payment.

Were in the Computer age - not snail mail - so there is a problem with your calculations - again as in 1989, which was 600 overcharged.

I also take extreme aggravation at the fact that despite P.U.C. discounting people, people do not receive any service of any discounted services. - BUT YOU STILL EXPECT PEOPLE TO

PAY FOR - Delivery charges

- Regulatory charges

- Debt Retirement charges

- Water charges

- Sewer charges

- Commodity Charge

- Transportation Charge

- + LATE PAYMENT CHARGES even when some payments are made up months ahead - to take care of the horrendous costs later in the year! without any credit charges or benefits - check my files I know I've tried to deal with increases!

etc DESPITE MY FINANCIAL DIFFICULTIES

etc % of Criminal behaviour of Gov Can.!

check my file - over 2 years of paying your "fixed minimums"

I am angry that you lump me always in a "bunch" of defaulters. I've done my best to deal with your lying, deceitful ways. I am tired of these kinds of threats -

Start dealing with people who are trying hard to CONSERVE, TO PAY UP THEIR Debts, in a much less antagonistic way.

I'd be damned if I let you get away with this kind of nonsense! especially with the HISTORY OF KINGSTON P.U.C

That I have on file and will be glad to challenge in another way! and to ^{deliver to} whoever requests in future

cc. miscellaneous media!

Regards.

Note there is NO PAGE # on this Whig Standard article. **NOR DATE!**

Whig
Sept 20/10 2:30 pm
by John



Ontario Energy Board
Commission de l'énergie de l'Ontario
EB-2010-0136
NOTICE OF APPLICATION AND WRITTEN HEARING FOR AN ELECTRICITY DISTRIBUTION RATE CHANGE
Kingston Hydro Corporation

Kingston Hydro Corporation ("Kingston Hydro") filed a cost of service application with the Ontario Energy Board (the "Board") on August 23, 2010, under section 78 of the Ontario Energy Board Act, 1997 S.O. 1998, c.15 (Schedule B), seeking approval for changes to the rates that Kingston Hydro charges for electricity distribution, to be effective May 1, 2011. The Board has assigned the application File No. 2010-0136. The Board's decision on this application may have an effect on all of Kingston Hydro's customers.

Any change to Kingston Hydro's distribution rates will cause its delivery charges to change. Delivery charges are one of four regular items on residential and general service customers' electric bills and vary depending on the amount of electricity consumed. Charged even when NO ELECTRICITY CONSUMED + HST.
Kingston Hydro indicates that if the application is approved as filed, Residential customers consuming 800 kWh per month would experience an increase of approximately 26.5% in their delivery charges. There would be an increase of \$7.17 per month on their total bill. General Service customers consuming 2,000 kWh per month and having a monthly demand of less than 50 kW would experience an increase of approximately 16.5% in their delivery charges. There would be an increase of \$9.78 per month on their total bill. The proposed change to the delivery component of the bill is separate from other potential changes to electricity bills, which could include changes to the "electricity" charges, changes to transmission charges and changes to other components of the bill. This application deals only with the potential change in the delivery component of the bill that may result from changes in the distribution rates. Check bills for these components 1, 2, 3, 4

How to see Kingston Hydro's Application

Copies of the application are available for inspection at the Board's office in Toronto and on its website, <http://www.oeb.gov.on.ca/oeb/industry>, and at the offices of Kingston Hydro and on its website.

How to Participate

You may participate in this proceeding in one of three ways:

1. Send a Letter with your Comments to the Board

Your letter with comments will be provided to the Board Panel deciding the application, and will be part of the public record for the application. Your letter must be received by the Board no later than days from the publication or service date of this notice. The Board accepts letters of comment by either post or e-mail at the addresses below.

2. Become an Observer

Observers do not actively participate in the proceeding but monitor the progress of the proceeding by receiving documents issued by the Board. You may request observer status in order to receive documents issued by the Board in this proceeding. If you become an observer, you need to contact the applicant and others in order to receive documents that they file in this proceeding and they may charge you for this. Most documents filed in this application will also be available on the Board's website. Your request for observer status must be made in writing and be received by the Board no later than 10 days from the publication or service date of this notice. The Board accepts observer request letters by either post or e-mail at the addresses below; however two paper copies are also required. You must also provide a copy of your letter to the applicant.

Observers do not actively participate in the proceeding but monitor the progress of the proceeding by receiving documents issued by the Board. You may request observer status in order to receive documents issued by the Board in this proceeding. If you become an observer, you need to contact the applicant and others in order to receive documents that they file in this proceeding and they may charge you for this. Most documents filed in this application will also be available on the Board's website. Your request for observer status must be made in writing and be received by the Board no later than 10 days from the publication or service date of this notice. The Board accepts observer request letters by either post or e-mail at the addresses below; however two paper copies are also required. You must also provide a copy of your letter to the applicant.

3. Become an Intervenor

You may ask to become an intervenor if you wish to actively participate in the proceeding. Intervenor status is eligible to receive evidence and other material submitted by participants in the hearing. Likewise, intervenors will be expected to send copies of any material they file to all parties to the hearing.

Your request for intervenor status must be made by letter of intervention and be received by the Board no later than 10 days from the publication or service date of this notice. Your letter of intervention must include a description of how you are, or may be, affected by the outcome of this proceeding; and if you represent a group, a description of the group and its membership. The Board may order correction in this proceeding. You must indicate in your letter of intervention whether you expect to seek costs from the applicant and the grounds for your eligibility for costs. You must provide a copy of your letter of intervention to the applicant.

The Board intends to proceed with this application by way of a written hearing but may include an oral component for certain parts of the application. That component may be in the form of a technical conference or an oral hearing or both. If you object to the Board proceeding in this fashion, your letter of intervention must state the type of proceeding you believe to be necessary and the reasons why. If you already have a user ID, please submit your intervention request through the Board's web portal at www.erroeb.gov.on.ca. Additionally, two paper copies are required. If you do not have a user ID, please visit the Board's website under e-filings and fill out a user ID password request. For instructions on how to submit and naming conventions please refer to the RESS Document Guidelines found at www.oeb.gov.on.ca/oeb/industry_e-filing_services. The Board also accepts interventions by e-mail, at the address below, and again, two additional paper copies are required. Those who do not have internet access are required to submit their intervention request on a CD or diskette in PDF format, along with two paper copies.

How to Contact Us

In responding to this Notice, please reference Board file number EB-2010-0136 in the subject line of your e-mail or at the top of your letter. It is also important that you provide your name, postal address and telephone number and, if available, an e-mail address and fax number. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date. **Need More Information?**

Further information on how to participate may be obtained by visiting the Board's website at www.oeb.gov.on.ca/oeb/industry or by calling our Consumer Relations Centre at 1-877-632-2727.

IMPORTANT

IF YOU DO NOT FILE AN OBJECTION TO THE PROCESS AS OUTLINED OR DO NOT REQUEST TO PARTICIPATE IN THIS PROCEEDING IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED IN YOUR ABSENCE AND YOU WILL NOT BE ENTITLED TO ANY FURTHER NOTICE IN THIS PROCEEDING.

ADDRESSES/ADDRESSES

The Board/Commission:

Post/Par la poste:

Ontario Energy Board/Commission de l'énergie de l'Ontario
P.O. Box 2319/C.P. 2319
2300 Yonge Street, 27th Floor/2300, rue Yonge, 27e étage
Toronto ON M4P 1E4/Toronto (Ontario) M4P 1E4

Attention: Board Secretary

À l'attention de la secrétaire de la Commission

Filings/Dépôts: www.erroeb.gov.on.ca

E-mail/Courriel: Boardsec@oeb.gov.on.ca

Tel/Tél.: 1-888-632-6273 (toll free/sans frais)

Fax/Téléc.: 416-440-7656

The Applicant/Requérant:

Kingston Hydro Corporation

1211 John Counter Blvd./1211, boul. John Counter
P.O. Box 790/C.P. 790

Kingston ON K7L 4X7/Kingston (Ontario) K7L 4X7

Attn: Mr. Randy Murphy/À l'attention de Randy Murphy

E-mail/Courriel: rmurphy@kingstonhydro.com

Tel/Tél.: (613) 546-1181, ext. 2317

Fax/Téléc.: (613) 546-1624

Counsel of the Applicant/Conseiller juridique du requérant

Mr. Andrew Taylor

Andrew Taylor, Energy Law

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Suite 2500/Bureau 2500

Toronto, ON

M5H 1T1

Tel/Tél.: (416) 644-1568

Fax/Téléc.: (416) 367-1954

E-mail/Courriel: ataylor@energyboutique.ca

DATED at Toronto, September 14, 2010/Fait à Toronto le 14 septembre 2010.

ONTARIO ENERGY BOARD/COMMISSION DE L'ÉNERGIE DE L'ONTARIO

Original Signed By/Original signé par

Kirsten Walli, Board Secretary/Secrétaire de la Commission