LETTER OF COMMENT 2

----Original Message----From: Margaret Skells Sent: October 2, 2010 5:48 PM To: BoardSec Subject: re:Proposed Waterloo North Hydro Delivery Rate Increase

Good morning

I would like to comment on the proposal for an increase in the delivery rate that Waterloo North Hydro is contemplating implementing. This stems from an article in the Kitchener-Waterloo Record newspaper and the Waterloo Chronicle newspaper of Wednesday September 29, 2010. The news item states that the CFO Albert Singh reports that the utility has not had an increase in its delivery rate since 2004. The article goes on to report that the additional funds created by a 18.5% catch up rate is needed to fund a new \$26 million Waterloo North Hydro building and to upgrade rural areas that have not received upgrades in 50 to 60 years. My reaction to Mr. Singh's comment is - Where have you been the last 6 years and what have you been doing? This also goes for the Waterloo North Hydro Board. A 18.5% increase is ludicrous! Since WNH are looking for a catch up, I propose that they do so over the next five years not in one sell swoop. I would like the OEB to strongly consider a phased in approach to this 18.5% request. I would suggest a more palatable 3.5 % increase per year over the next five years. Mr. Singh points out that the 18.5% works out to a 1.75% increase per year for the period 2004-2010. So the 3.5% would more sensibly double the 1.75% annual increase until the catch up amount is achieved. The Waterloo North Hydro Board and its CFO have to be informed that they can not sit back on their laurels and all of a sudden realize an error/omission was made on their part and expect their customers to sit back and take it on the chin. In conclusion, I would greatly appreciate it if the OEB in its wisdom would send forth a message to Waterloo North Hydro that asking for an 18.5% increase in their delivery rate is out of the question at this time due to the fact our country is still recovering from a recession and that WNH will have to settle for a greatly reduced rate increase since their customers' pockets are not bottomless.

Many Thanks

Tony Skells -