



CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.

1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6

September 9, 2010

Ms. Kirsten Walli, Board Secretary
Ontario Energy Board
P.O Box 2319
2300 Yonge Street
Toronto, Ontario
M4P 1E4

Dear Ms. Walli:

**Re: Mandatory Date for Time of Use Pricing for Regulated Price Plan Customers
EB-2010-0218**

In accordance with the letter from the OEB dated August 4, 2010, re: Determination under Section 1.2.1 of the Standard Supply Service Code to mandate Time-of-Use Pricing for Regulated Price Plan Customers, Cambridge and North Dumfries Hydro Inc. is hereby informing the Board that it will not be able to comply with the Board's mandatory dates to commence MDMR enrollment testing in December 2010 and to bill on TOU pricing in October 2011 for the following reasons.

Cambridge and North Dumfries Hydro Inc. is currently implementing a new Customer Information Billing System (CIS) and based on the implementation schedule the expected go live date is May 27, 2011. The billing system is critical to the MDMR testing process and as such, until the new system is operational, MDMR testing cannot commence. Based on the expected go live date of May 27, 2011 for the CIS and the proposed work plan for submission to the SME, Cambridge and North Dumfries Hydro Inc. expects to commence MDMR testing on August 26, 2012 and to bill RPP customers on TOU pricing on February 01, 2012.

Cambridge and North Dumfries Hydro Inc. respectfully requests that the Board consider these extraordinary circumstances and adjust its mandatory MDMR enrolment testing and TOU dates accordingly.

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Two copies of this letter have been forwarded to your attention via courier.

If you require any additional information or clarification, please contact me at (519) 621-8405, ext. 2355.

Yours truly,

CAMBRIDGE & NORTH DUMFRIES HYDRO INC.

John W. Grotheer, CMA
President & CEO