



111 Horton St., P.O. Box 3060
London, ON N6A 4J8

Ontario Energy Board
Board Secretary Office

November 10, 2010

Re: LEAP Emergency Financial Assistance - Social Agency Partner

This is to confirm London Hydro Inc. Social Agency Partner is:

THAW (The Heat & Warmth) Program c/o The Salvation Army Centre of Hope Community Services
281 Wellington St.
London, ON N6B 2L4
519-661-0343 Ext 266
Contact Name: Debra Johnston

If you should have any further questions, please contact the undersigned at 661-5800 ext 5929 or email fawcettk@londonhydro.com.

Yours truly,

London Hydro Inc.

A handwritten signature in black ink, reading "Karen Fawcett".

Karen Fawcett
Director, Customer Services