

**From:** [BoardSec](#)  
**To:** [REDACTED]  
**Subject:** FW: EB-2010-0110 PowerStream's rate application  
**Date:** November 10, 2010 11:46:43 AM

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John Pickernell  
Assistant Board Secretary  
Ontario Energy Board  
416-440-7605  
Fax: 416-440-7656  
Website: [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca)  
Official Correspondence: [BoardSec@oeb.gov.on.ca](mailto:BoardSec@oeb.gov.on.ca)

Address:  
P.O. Box 2319  
2300 Yonge Street 27th Floor  
Toronto, ON  
M4P 1E4

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**From:** Christine Dade [<mailto:christine.dade@powerstream.ca>]  
**Sent:** November 9, 2010 4:47 PM  
**To:** BoardSec  
**Cc:** [REDACTED] Christine Dade  
**Subject:** EB-2010-0110 PowerStream's rate application

Dear Ms. Walli,

Pls find below the correspondence that we have had with one of our customers. I have explained that we will be sending a copy of her letter to the OEB, to be filed as supporting documentation for our rate application - number EB-2010-0110.

As per the directions outlined in the order - we are sending this information to the Board, and advising our customer.

Thank you  
CD

*Christine Dade*

Christine Dade  
[Christine.dade@powerstream.ca](mailto:Christine.dade@powerstream.ca)  
Direct: 905-532-1052  
Cell: 416-993-3976

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**From:** Christine Dade  
**Sent:** Tuesday, November 09, 2010 4:43 PM  
**To:** [REDACTED]

**Cc:** Christine Dade  
**Subject:** EB-2010-0110 PowerStream's rate application

Dear Ms. Lusa,

We are in receipt of your letter dated November 8th ,2010. Mr. Fagen, Director, Corporate Communications responded on behalf of PowerStream to your concerns.

In following the directions by the Ontario Energy Board (OEB) in our Notice of Application, we are forwarding your letter to the OEB to be filed with all of the comments and/or issues pertaining to our application. As you have sent your letter to us first, we are just forwarding to the OEB. Please see the note below which is an excerpt from our Notice advising consumers that their personal information, other than your name will be removed before posting on the OEB website, under our application number. The link to the OEB website is [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca).

If you require further information, please do not hesitate to email or call the undersigned.

Thank you

CD

(from Notice of Application)

***Send a Letter with your Comments to the Board***

*If you wish to comment on the proceeding without becoming an intervenor, you may write a letter of comment to the Board Secretary clearly stating your views. A copy of your letter of comment will be provided to the Hearing Panel. A complete copy of your letter of comment will also be provided to the applicant (which means it will include your name, contact information, and everything written in the letter). All letters of comment will become part of the public record in the proceeding. This means that it will be available for viewing at the Board's offices and it will be placed on the Board's website and available to anyone with internet access. Before placing the letter of comment on the public record, the Board will remove from the letter of comment any contact information for the individual writing the letter. This includes the address, fax number, phone number, and e-mail address of the individual. However, the name of the individual and anything written in the letter of comment will become part of the public record. Your letter of comment must be received by the Board no later than **December 10, 2010**. The Board accepts letters of comment by either post or e-mail at the addresses below.*

***How to Contact Us***

*In responding to this notice, please reference Board file number EB-2010-0110 in the subject line of your e-mail or at the top of your letter. It is also important that you provide your name, postal address and telephone number and, if available, an e-mail address and fax number. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.*

*Christine Dade*

Christine Dade  
Manager, Regulatory & Government Affairs  
[PowerStream Inc.](#)  
161 Cityview Boulevard,  
Vaughan, Ontario  
L4H 0A9

[Christine.dade@powerstream.ca](mailto:Christine.dade@powerstream.ca)

**Direct:**905-532-1052

**Cell:** 416-993-3976

**From:** [REDACTED]

**Sent:** Monday, November 08, 2010 5:56 PM

**To:** PowerStream Regulatory

**Subject:** rate increase

Attention: Ms.Christine Dade

A am sure not the only one that strongly oppose your Power Stream rate increase. It is just another money-grab! With ever increasing prices, maintaining (and keeping) our house will be almost impossible. Or maybe, that is just our politicians goal? Shame!

Elvira Lusa

Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.

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