

**From:** BoardSec  
**Sent:** November 12, 2010 10:57 AM  
**To:** Zulma DeBonis  
**Subject:** EB-2008-0150 FW: Attention: Board Secretary

**Follow Up Flag:** Follow up  
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**From:** jteixeira@guelphhydro.com [mailto:jteixeira@guelphhydro.com]  
**Sent:** November 11, 2010 6:12 PM  
**To:** BoardSec  
**Cc:** imiles@guelphhydro.com; mkoktan@guelphhydro.com  
**Subject:** Attention: Board Secretary

Hello, my name is John Teixeira, Credit and Collection Manager at Guelph Hydro Electric Systems Inc. I spoke today to an Alison Cazalet from your office to clarify concerns going forward. We have been dealing with three social agencies for some time now and are quite comfortable with this alliance. I understand we have to appoint a lead agency to track and administer payments for our low-income customers. If this is a must, we would like to appoint the Emergency Energy Fund, Social Services Department of The County Of Wellington. I'm in the process of meeting with our contact person there, a Valerie Sauer, however, she is away until Tuesday, November 16. I hope to meet with her soon after to see if her department would be interested in becoming the lead agency for the leap program. If you wish, I can give a more firm response after that meeting. Thank You, John Teixeira

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