



November 12, 2010

BY MAIL and RESS

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: LEAP Emergency Financial Assistance
Social Agency Partners, Veridian Connections Inc.**

On October 20th, 2010 the Ontario Energy Board (the “Board”) issued a letter detailing its expectations of distributors with regard to the provision of emergency financial assistance under the Low Income Energy Assistance Program (“LEAP”). The letter requested that all distributors provide the Board with the name and contact information of the social agency partner(s) chosen by the distributor for the purpose of delivering LEAP emergency financial assistance. Veridian is pleased to provide this response to the Board’s request.

For the past two years, Veridian has partnered with local United Way agencies to provide emergency financial assistance to customers under the Winter Warmth Program. Due to Veridian’s geographically diverse service area, four local United Way agencies were engaged to ensure all customers had access to the program. All four of these agencies are listed on Attachment B of the Board’s October 20th letter.

Veridian hopes to continue to work with these four agencies for the delivery of LEAP emergency financial assistance, commencing in January, 2011. All of the agencies have expressed interest in taking on the role of social agency partner. However, due to the limited amount of time that has elapsed since the Board’s letter and the incomplete status of the 2011 LEAP Emergency Financial Assistance Program Manual, Veridian has not yet executed agency agreements with any of these potential program delivery partners.

Following are the names and contact details for the four agencies that Veridian hopes to engage for the purpose of LEAP emergency financial assistance:

Ajax, ON L1T 3V3

TEL (905) 427-9870

TEL 1-888-445-2881

FAX (905) 619-0210

www.veridian.on.ca

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Addressee: Kirsten Walli
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United Way of Greater Simcoe County
(For Veridian customers in the Town of Gravenhurst)

Contact: Nancy Smith
Financial Coordinator

136 Bayfield Street
Suite 100
Barrie, ON
L4M 3B1

(705)726-2301 x30
nancys@unitedwaysimcoecounty.on.ca

United Way of Durham Region
(For Veridian customers in Ajax, Pickering, Clarington, and the Townships of Brock, Scugog and Uxbridge)

Contact: Cindy Murray
Executive Director

345 Simcoe Street South
Oshawa, ON
L1H 4J2

(905)436-7377
cmurray@unitedwayowc.com

United Way of Quinte
(For Veridian customers in Belleville)

Contact: Amy Watkins
Director of Community Investment

Sears Unity Place
249 William Street
P.O. Box 815
Belleville, ON
K8N 5B5

(613)962-9531 x23
awatkins@unitedwayofquinte.ca

United Way of Northumberland
(For Veridian customers in Port Hope)

Contact: Lynda Kay
Executive Director

600 William Street
Suite 700
Cobourg, ON
K9A 3A5

lkay@nuw.unitedway.ca

Please do not hesitate to contact me should you require clarification or further information.

Yours truly,

Original signed by

George Armstrong
Manager of Regulatory Affairs and Key Projects

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