



1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6

November 12, 2010

Ms. Kirsten Walli
Ontario Energy Board
P.O Box 2319
2300 Yonge Street
Toronto, Ontario
M4P 1E4

Dear Ms. Walli,

**Re: LEAP Emergency Financial Assistance
EB-2008-0150, EB-2007-0722**

In the Board's letter of October 20, 2010, "The Board requests that distributors report to the Board by **November 12, 2010** as to the name and contact information of the distributor's chosen social agency partner(s)".

Cambridge and North Dumfries Hydro Inc. (CND) have been in discussions with the Region of Waterloo, Social Services – Social Planning, Policy and Program Administration (ROW). CND have asked ROW to partner to deliver LEAP services. The OEB Draft Manuals, Forms and Reporting Requirements released November 3, 2010, were shared with ROW.

Unfortunately, based on the administration and reporting requirements outlined in the draft manual, the Region of Waterloo, Social Services have requested additional time to evaluate the impact to their organization of delivering the plan before they can agree to deliver LEAP services.

It is important to note that the Region of Waterloo, Social Services have been successfully delivering emergency financial assistance across the Region for many years.

In the letter of October 20, 2010, the OEB named seven criteria to be considered by distributors when selecting an agency of choice. The ROW meets all seven of the named criteria.

Today they work successfully across the Region, partnering with our neighbouring utilities, Kitchener-Wilmot Hydro Inc. and Waterloo North Hydro Inc. The ROW also administers the Winter Warmth program in Cambridge and Waterloo.

To the best of our knowledge, the ROW is the only organization in the Region that has a proven track record of meeting all seven criteria.

We request an extension to November 19, 2010 at a minimum to provide the ROW, our social service agency of choice, an opportunity to evaluate their ability to deliver the rigors of this new proposed initiative.

Two copies of this letter have been forwarded to your attention via courier.

If you require any additional information please contact me at (519) 621-8405 ext. 2355.

Yours truly,

CAMBRIDGE & NORTH DUMFRIES HYDRO INC.

John Grotheer
President & CEO