



**CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.**

1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6

November 15, 2010

Ms. Kirsten Walli, Board Secretary  
Ontario Energy Board  
P.O Box 2319  
2300 Yonge Street  
Toronto, Ontario  
M4P 1E4

**Dear Ms. Walli:**

**Re: Cambridge and North Dumfries Hydro Inc.  
Quarterly Report On The Implementation Of The New CIS/Billing System**

In accordance with the Board's Decision regarding Cambridge and North Dumfries Hydro Inc. (CND) 2010 Cost of Service Rate Application (EB-2009-0260), attached please find:

CND Quarter 3 (July to September 2010) Report on the implementation of the new CIS/Billing System.

Two copies of this letter and the report have been forwarded to your attention via courier.

If you require any additional information or clarification, please contact me at (519) 621-8405, ext. 2355.

Yours truly,

**CAMBRIDGE & NORTH DUMFRIES HYDRO INC.**

John W. Grotheer, CMA  
President & CEO

**Cambridge and North Dumfries Hydro Inc.**  
**CIS/Billing System Implementation Report**  
**For Quarter 3 (July to September, 2010)**

**Status of the Project:**

Cambridge and North Dumfries Hydro Inc. CIS/Billing system implementation is progressing according to plan with the expected go-live date of April 2011.

**Capabilities/Functionality of the New CIS/Billing System:**

To date, Cambridge and North Dumfries Hydro Inc. have not discovered any capability/functionality limitation with the Harris NorthStar system that is being implemented.