



**FINANCIAL SERVICES DEPARTMENT
KITCHENER UTILITIES**

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BY E-MAIL & COURIER

November 12, 2010

Ontario Energy Board
Attn: Ms. Kirsten Walli, Board Secretary
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, Ontario, M4P 1E4

Dear Ms. Walli:

Re: EB-2008-0150 – LEAP Emergency Financial Assistance (“EFA”)

I am writing to you on behalf of the non-rate regulated gas utility of the City of Kitchener (“Kitchener”) in response to your letter dated October 20, 2010 in which the Ontario Energy Board (“Board”) requested that distributors report by today as to the name and contact information of the distributor’s chosen social agency partner(s).

At this time, Kitchener is unable to provide the Board with Kitchener’s chosen social agency partner. However, I can advise the Board that, in conjunction with several local and adjacent rate-regulated electricity distributors, Kitchener has been in discussions with the Region of Waterloo, Social Services – Social Planning, Policy and Program Administration (“ROW”) regarding a partnership to provide LEAP EFA services.

It is my understanding that ROW is currently unable to commit to providing these services to Kitchener and the other local electricity distributors, pending further evaluation of the draft requirements as currently set out by the Board. Kitchener expects to be advised by ROW by November 19, 2010 as to its ability to serve as our social agency partner for the LEAP EFA. I will advise the Board accordingly as soon as that information is available from ROW.

It remains Kitchener’s intent to comply with the LEAP EFA component as guided by the Board and coordinate our efforts with local and adjacent electricity distributors to the extent possible to make efficient and effective use of resources and maximize the available benefits to low income energy consumers in need in our community.

November 12, 2010
Ms. Kirsten Walli
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I hope this information is responsive to the Board in the interim. Please advise any questions or concerns at your earliest convenience.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Gruenbauer', is positioned above the printed name.

James A. Gruenbauer, CMA
Manager, Regulatory Affairs and Supply

Cc: L. Perry – ROW
M. Nanninga – Kitchener Wilmot Hydro
C. Amos – Waterloo North Hydro
B. Shortreed – Cambridge and North Dumfries Hydro
W. Malcolm - Kitchener