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NOV 04 2010

Ontario Energy Board
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Toronto Ontario M4P 1E4

Hydro One Networks Inc
8th Floor, South Tower
483 Bay Street
Toronto Ontario M5G 2P5

ONTARIO ENERGY BOARD

Attn. Kirsten Walli, Board Secretary Attn. Anne Marie Reilly

November 3, 2010

Re: Application by Hydro One Networks Inc. For Exemption from Mandated Time-of-Use Pricing. File Number EB-2010-0282

To whom it may Concern

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I wish to make comment on the above proceeding under Rule 24.01 of the Ontario Energy Board Rules of Procedure.

I am a customer of Hydro One Networks Inc.(Honi) in a rural area of Ontario. I have followed and commented on the "Smart Meter" program of The Ontario Energy Board(OEB) since its inception in 2004, EB-2004-0205. I have commented that the "Smart Meter" program was not a program that would create conservation of electricity. This has proven to be correct.

These are my comments:

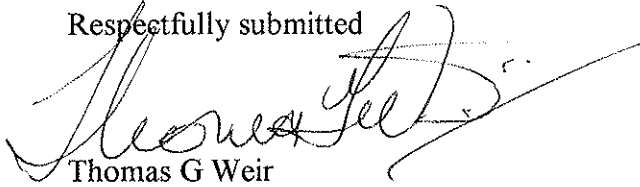
- 1) Now, after 7 years of planning and engineering Honi is admitting that this "Smart Meter" program will not work for all Honi customers even though the distribution area and distribution complexity has not changed. This is a chink in the armour and the first indication that "Smart Meter" Program has huge problems.
- 2) As example Honi began an "automated meter reading" program using "Smart Meters" in my area in September 2010. The meter reading of September 21st 2010, Honi's date, was read on September 22nd, 1 day late. This added 37 KW/h to the actual reading. On October the 21st 2010, Honi tried to use it's "automated meter reading system" using "Smart Meters" but it failed. It failed for 5 days until on October 25th 2010, Honi used an Estimated meter reading at 166 KW/h higher than the actual reading of October 21st 2010. This is a meter reading error of 31.4%
- 3) The 150,000 Honi customers represent 13% of Honi's total residential customers that "Smart Meters" with TOU pricing was required to serve. A huge percentage of customer base. This problem is coming at the eleventh hour of the 7 year program.

These comments point to a broken system which cannot be trusted in any manner. This is totally inexcusable and morally wrong to subject any Hydro One Network Inc customer to this system.

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Therefore, I ask that all Hydro One Networks Inc. customers be allowed to opt out of the "Smart Meter" TOU pricing until it can be proven beyond doubt that the system is viable and can be trusted.

Respectfully submitted

A handwritten signature in cursive script, appearing to read "Thomas G Weir", written in black ink.

Thomas G Weir

