



**FINANCIAL SERVICES DEPARTMENT  
KITCHENER UTILITIES**

James A. (Jim) Gruenbauer, CMA  
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**BY E-MAIL & COURIER**

November 16, 2010

Ontario Energy Board  
Attn: Ms. Kirsten Walli, Board Secretary  
P.O. Box 2319  
2300 Yonge Street, 27<sup>th</sup> Floor  
Toronto, Ontario, M4P 1E4

Dear Ms. Walli:

**Re: EB-2008-0150 – LEAP Emergency Financial Assistance (“EFA”)**

Further to my letter to you dated November 12, 2010 on behalf of the non-rate regulated gas utility of the City of Kitchener (“Kitchener”), I can now confirm that the Region of Waterloo, Social Services – Social Planning, Policy and Program Administration (“ROW”) has agreed to serve as Kitchener’s social agency partner for LEAP EFA services.

The contact information for ROW is:

Ms. Van Vilaysinh  
Social Planning Associate  
Region of Waterloo: Social Services – Social Planning, Policy and Program Administration  
99 Regina Street South, 5<sup>th</sup> Floor  
Waterloo, Ontario, N2J 4G6  
Telephone: (519) 575 4757 ext 5824  
Fax: (519) 883 2234  
[vvilaysinh@regionofwaterloo.ca](mailto:vvilaysinh@regionofwaterloo.ca)

Sincerely,

James A. Gruenbauer, CMA  
Manager, Regulatory Affairs and Supply

Cc: V. Vilaysinh – ROW  
C. Amos – Waterloo North Hydro  
W. Malcolm - Kitchener  
M. Nanninga – Kitchener Wilmot Hydro  
B. Shortreed – Cambridge and North Dumfries Hydro