



Rene W. Gatien, P. Eng, MBA
President & CEO

WATERLOO NORTH HYDRO INC.

PO Box 640
300 Northfield Drive East
Waterloo ON N2J 4A3
Telephone 519-888-5544
Fax 519-886-8592
E-mail rgatien@wnhydro.com
www.wnhydro.com

November 17, 2010

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto, Ontario
M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

Dear Ms Walli:

Re: LEAP Emergency Financial Assistance EB-2008-0150, EB-2007-0722

Further to Waterloo North Hydro Inc. (WNH)'s letter of November 12, 2010, WNH is in a position to provide the Board with WNH's chosen social agency partner.

Waterloo North Hydro Inc., Kitchener-Wilmot Hydro Inc. (KW), Cambridge and North Dumfries Hydro Inc. (CND) and Kitchener Utilities (KU) (gas) have been in discussions with the Region of Waterloo, Social Services – Social Planning, Policy and Program Administration (ROW) regarding a partnership to provide LEAP services. ROW has agreed to partner with the above utilities.

WNH, KW and CND have been providing funds to the Waterloo Region Energy Assistance Program for many years, a program which is administered by ROW. This program has provided efficient and effective emergency financial assistance to our customers when they have needed it most.

ROW also delivers the Winter Warmth Program for Union Gas in Waterloo and Cambridge.

ROW has a mandate to release government funds through the Ontario Works Program and emergency financial assistance.

In the Board's letter of October 20, 2010, the Board lists seven criteria in evaluating a social service agency. WNH submits that ROW meets all seven criteria. ROW would be providing services for the entire service area of the Region of Waterloo for both electricity and gas.

WNH's chosen agency:

Region of Waterloo, Social Services – Social Planning, Policy and Program Administration

Contact Name – Van Vilaysinh

Contact Address – 99 Regina St. S. 5th Floor, Waterloo, Ontario N2J 4G6

Contact Phone – 519-575-4757 ext. 5824

Contact Fax – 519-883-2234

Contact E-mail – Vvilaysinh@regionofwaterloo.ca

WNH, KW and CND have had a good working relationship over the past years with ROW; our customers have been served well and we would like to continue this relationship.

If there are any questions, please contact Chris Amos at 519-888-5541, camos@wnhydro.com or myself, at 519-888-5544, rgatien@wnhydro.com.

Yours truly,

Original Signed By

Rene W. Gatien, P.Eng, MBA
President & C.E.O.