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November 12, 2010

Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 27th Floor  
Toronto, ON M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

**Subject:** Confirmation of Hydro Ottawa's Social Agency Partner for the Delivery of  
LEAP Emergency Financial Assistance

Further to the Board's request of October 20, 2010, Hydro Ottawa wishes to provide the following name and contact information for the delivery of LEAP Emergency Financial Assistance within Hydro Ottawa's service territory, commencing January, 2011:

Katrina Charnley  
Coordinator, Capacity Building Strategies  
United Way  
1155 Lola Street, Suite 201  
Ottawa, ON K1K 4C1  
Email: [kcharnley@unitedwayottawa.ca](mailto:kcharnley@unitedwayottawa.ca)  
T: 613-228-6740  
F: 613-228-6730

The United Way will serve as an intermediary between Hydro Ottawa and the local Salvation Army, who will actually deliver the program. This same arrangement successfully delivered Winter Warmth Program funding in prior years.

Should you require further information, please follow-up with me.

Yours truly

A handwritten signature in black ink, appearing to read "L. Elliott".

Laurie Elliott  
Manager – Regulatory Reporting and Compliance  
613-738-5499 Ext 508

