

**From:** BoardSec  
**Sent:** November 10, 2010 4:22 PM  
**To:** Zulma DeBonis  
**Subject:** FW: EB-2010-0105

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**From:** Louise Burns [REDACTED]  
**Sent:** November 10, 2010 3:39 PM  
**To:** BoardSec  
**Subject:** EB-2010-0105

Good afternoon

I was reading in the paper about a Notice of Application and Hearing for An Electricity Distribution Rate Change for Orangeville Hydro Limited. As a customer of Orangeville Hydro I am rejecting this increase, for the amount of actual hydro I use I'm already paying the same amount in Carrier Fee's this ridiculous. We have just had the HST added to the bill plus any retail/consumable product on the market. In the last month my bill increased from \$80 and change to \$130 and change and our consumption has only increased a little as it has gotten darker earlier so the lights come on earlier.

They landed us with these Smart meters which is causing an even higher increase on our bills and as a family with young children we have to use power at the highest peak time of the day as my children need to get to bed early so I need to be able to cook our dinner at a reasonable hour so that they are not up past 7pm or they will not get up in the morning and be grumpy & miserable all day. Same with bathtime, reading stories etc all need lights and heat which makes the use of the electricity AT PEAK times. WHY should I change my patterns so that I have to get up in the middle of the night to do my laundry or put the dishwasher on so i can benefit from the low peak prices I should deprive myself of sleep and possibly get into an accident the next day going to work or doing my school run etc because of lack of sleep. I'm not sure about you but if my sleep is disturbed i find it difficult to get back to sleep so usually up for 2-3 hours waiting to fall back to sleep, can't put a light on to read a book oh no can't do that what's the use of getting up in the first place to put the dishwasher on to save some money to waste it in trying to get back to sleep. Maybe you have timers on your appliances but I can't afford expensive appliances with that type of technology.

I and hope the rest of the town are in the same agreement as I am that this increase is coming at the wrong time and is not welcomed if the Utility suppliers keep increasing prices you will see more and more people moving into apartment buildings or into arger towns where the utilities are lower due to the increase of population because they can no longer afford to keep a house.

Thank you  
Louise burns

