

From: [BoardSec](#)
To: [REDACTED]
Subject: EB-2010-0295
Date: December 1, 2010 5:22:29 PM

From: WM ROBERTSON [REDACTED]
Sent: December 1, 2010 5:21 PM
To: BoardSec
Subject: EB2010-0295

I do not believe ratepayers should be responsible for repaying delinquent accounts just because hydro can't enforce their product distribution. With the new smart meters they should be able to manage better. Bill Robertson [REDACTED]

Reduce Your Carbon Footprint, Please Think Before You Print.