K2.1

Hydro One Brampton Networks Inc. EB-2010-0132

Cross-Examination Materials OM&A-Human Resources

School Energy Coalition

2010 COST DRIVERS 1 2 Wages and Benefits......\$1,064,945 3 In 2010, the planned hiring of new incremental personnel at a cost of \$227,924 will consist of: 1. Assistant Supervisor – Customer Accounts (3rd quarter) 4 2. Customer Accounts Representative (1st guarter) 5 3. Two Line Apprentice (3rd quarter) 6 4. Outage Planning Coordinator (2nd guarter) 7 5. Software Developer (2nd quarter) 8 Wages are planned to increase by \$147,948 and overtime by \$50,000. Other increases of 9 \$837,021 were for staff movements including prior year staff additions, retirements, promotions. 10 resignations and terminations. 11 12 Bad Debts.....(\$452,830) 13 The one-time large bankruptcies in the auto sector in 2009 are not expected to recur in 2010. 14 Postage & Stationery\$216,297 15 In January, 2010, Canada Post increased postage rates. Regular postage increased from 16 \$0.54 to \$0.57 (5.56%) and the pre-sorted postage rates increased from \$0.51 to \$0.53 (3.92%). In addition to the increase in rates, Hydro One Brampton also experiences an increase 17 in number of customers from year to year. 18 Meter Reading (\$441,975) 19 20 In 2010, the contractor costs associated with meter reading are planned to be lower due to more customers with smart meters being read on SerViewCom. 21 22 Tree Clearing (\$28,853) 23 Hydro One Brampton creates its work and maintenance plan based on three distinct 24 geographical areas. In 2010, the tree clearing plan is for a smaller-sized geographical area than 25 in 2009. 26 Regulatory Expenses \$95,507 27 The regulatory expenses are expected to be higher due to the hiring of an additional full time 28 staff required to insure regulatory compliance.

2011 COST DRIVERS

2	Wages and Benefits\$459,649										
3	In 2011, the planned hiring of new incremental personnel at a cost of \$254,516 will consist of:										
4	1. Credit Representative (1 st quarter)										
5	2. Customer Accounts Representative (1st quarter)										
6	3. Line Apprentice (3 rd quarter)										
7	4. Human Resources Manager (2 nd quarter)										
8	5. Conservation and Demand Management Representative (2 nd quarter)										
9	Wages are not planned to increase in 2011. There will be increases of \$205,135 for staff										
10	movements including prior year additions, retirements, promotions, resignations and										
11	terminations.										
12	Conservation and Demand Management										
13	This increase is associated with the hiring of an additional position to ensure compliance and										
14	with the government's latest CDM targets.										
15	Bad Debts\$10,296										
16	It is expected that bad debts will increase slightly due to customer growth.										
17	Postage & Stationery\$119,267										
18	It is expected that Canada Post will increase postage rates and the pre-sorted postage.										
19	Customer growth will increase the postage expense.										
20	Meter Reading\$848,611										
21	In 2011, is expecting to incur monthly meter reading costs directly from the MDR.										
22	Tree Clearing\$3,795										
23	No significant variance is expected from the prior year for tree clearing.										
24	Regulatory Expenses\$100,000										
25	The regulatory expenses are expected to be higher largely due to incremental costs expected to										
26	be incurred with this rate application. Intervener costs \$50,000 and Legal costs \$20,000.										

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit 12 Tab 2 Schedule 35 Page 1 of 2 Filed: 1 October 2010

Energy Probe Interrogatory #35

2 Ref: Exhibit 4, Tab 2, Schedule 1.3, pages 10-12

- a) For each of the positions noted under Wages and Benefits, please indicate whether the positions have been filled.
- 5 Response:

1

- 6 Assistant Supervisor Customer Accounts: Not filled.
- 7 Customer Accounts Representative: Not filled.
- 8 Two Line Apprentice: One filled.
- 9 Outage Planning Coordinator: Not filled.
- 10 Software Developer: Filled.
- 11 b) Please disaggregate the \$837,021 into each of the components listed in the
- 12 explanation (prior year staff additions, retirements, promotions, resignations and
- 13 terminations). For each of these categories, please explain if these are onetime costs or
- whether then are ongoing costs and please explain why.
- 15 Response:
- 16 The \$837,021 comprises of the following:
- 17 Staff Additions \$444,942: Salaries due to new positions are ongoing costs.
- 18 Retirements \$67,557: Salaries for employees replacing vacant positions due to prior
- 19 year retirements are ongoing costs.
- 20 Promotions \$317,772: Salaries for employees replacing vacant positions due to internal
- 21 promotions are ongoing costs.
- 22 Resignations \$6,749: Salaries for employees replacing vacant positions due to
- 23 resignations are ongoing costs.
- 24 c) Please provide the total postage and stationery cost for 2009 and the forecast cost for
- 25 2010 and 2011. Please explain the increase of \$216,297 in terms of the increase in
- 26 postage noted (5.56% and 3.92%) and the percentage growth in the number of
- 27 customers in 2010 and 2011.
- 28 Response:
- 29 The total postage and stationery cost for 2009 is \$1,069,831 and the forecast for 2010
- 30 and 2011 is \$1,189,677 and \$1,248,977 respectively. The increase of \$216,297
- 31 included \$86,568 in billing salaries that should have been excluded as it is already
- 32 included in Wages and Benefits. Therefore, the revised cost driver for 2010 is \$129,729
- 33 which is comparable to 2008 and 2009. The percentage growth in the number of
- 34 customers for 2010 is 2.3% and for 2011 is 1.1%.
- 35 d) If the load dispatching costs for 2010 are comparable to the previous year, please
- explain the increase of more than \$95,000.

School Energy Coalition Interrogatory #25

2 **[Ex. 4/4/2.0]**

1

- 3 With respect to the Employee Headcount Cost Drivers:
- 4 a. P. 2. Please confirm that, from 2007 Actual to 2011 forecast, Customer count increased
- 5 by 6.2%, Union FTEEs increased by 11.6%, and All other FTEEs increased by 21.4%. Please
- 6 provide a detailed explanation of the apparent disparity between these increases.
- 7 Response:
- 8 Hydro One Brampton confirms that the changes above reflect the information submitted in the
- 9 rate application. The higher percentage increase in employees reflect increased workload in
- departments such as Regulatory, GIS, Asset Management, Information Technology and IFRS
- 11 conversion.
- 12 b. P. 3. Please break out the line on Table 2 labeled >50 into 50-59 and >60.
- 13 Response:

EMPLOYEE AGE DEMOGRAPHICS

(December 31, 2009)

Age Category	Number of Full Time Employees	% of Total
>60	10	5%
50-59	73	36%
40-49	76	37%
30-39	29	14%
<30	16	8%
Total	204	100%

- 14 c. P. 4. Please break out each of the categories in Table 3 into the categories set forth in
- 15 Table 2.
- 16 Response:

17

EMPLOYEE AGE DEMOGRAPHICS Management (Managers & Supervisors)

(December 31, 2009)

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit 12 Tab 4 Schedule 25 Page 2 of 4

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Age Category	Number of Full Time Employees	% of Total			
>60	3	8%			
50-59	17	46%			
40-49	16	43%			
30-39]	3%			
<30	0	0%			
Total	37	100%			
	EMPLOYEE AGE DEMOGRAPHICS Engineering & Operations (December 31, 2009)				
Age Category	Number of Full Time Employees	% of Total			
>60	4	6%			
50-59	26	41%			
40-49	20	31%			
30-39	11	17%			
<30	3	5%			
Total	64	100%			
	EMPLOYEE AGE DEMOGRAPHICS Information Technology (December 31, 2009)				
Age Category	Number of Full Time Employees	% of Total			
>60	0	0%			
50-59	5	63%			
40-49	2	25%			
30-39	1	12%			
<30	0	0%			
Total	8	100%			

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	EMPLOYEE AGE DEMOGRAPHICS Customer Service (December 31, 2009)							
Age Category	Number of Full Time Employees	% of Total						
>60	2	8%						
50-59	10	38%						
40-49	8	31%						
30-39	5	19%						
<30	1	4%						
Total	26	100%						
	EMPLOYEE AGE DEMOGRAPHICS Financial Services (December 31, 2009)							
Age Category	Number of Full Time Employees	% of Total						
>60	1	10%						
50-59	3	30%						
40-49	4	40%						
30-39	I	10%						
<30	1	10%						
Total	10	100%						
	EMPLOYEE AGE DEMOGRAPHICS Energy Services (December 31, 2009)							
Age Category	Number of Full Time Employees	% of Total						
>60	0	0%						
50-59	. I	12%						
40-49	5	63%						
30-39	0	0%						
<30	2	25%						

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit 12 Tab 4 Schedule 25 Page 4 of 4 Filed: 1 October 2010

Total	Total 8						
	EMPLOYEE AGE DEMOGRAPHICS						
	Lines						
	(December 31, 2009)	: · · ·					
Age Category	Number of Full Time Employees	% of Total					
>60	0	0%					
50-59	11	21%					
40-49	21	41%					
30-39	10	20%					
<30	9	18%					
Total	51	100%					

1 d. **P.** 5. Please provide a full copy of the succession plan referred to, including all updates.

2 Response:

- 3 The succession plan provides a list of possible candidates that would replace key individuals
- 4 that could potentially leave the Company for various reasons including retirement. The plan
- 5 provides for the overlap of four positions in 2011 and this trend is expected to continue for future
- 6 years. The positions in question are listed in Ex 4/4/8 page 1.
- 7 e. Please quantify the costs in the Test Year directly applicable to succession planning.

Response:

- 9 Hydro One Brampton has identified four positions that are incremental due to succession
- planning with a fully burdened total annualized cost of approximately \$500k.

2010 SCORECARD

1 Attached is Hydro One Brampton's 2010 Scorecard for reference.

2 2010 SCORE CARD

	Strategic Objective	Performance Measures	Target
cíal		Net Income after Tax (\$M)	IFRS \$14.2 GAAP \$11.6
Financial	Increase Shareholder Value	Controllable Cost Index (OM&A actual / OM&A budget)	≤ 100%
		Customer Service Index (# of measures meeting targets)	8 of 9 indicators met
Customer Commitment	Meet Service Quality Commitments	Reliability Indices (# of measures meeting target SAIDI, SAIFI & MAIFI)	3 of 3 indicators met
ిరి	Satisfying our customers	Customer satisfaction (% satisfied)	≥90%
ence		Work Program Achievement (% of projects under the control of HOB completed within budget)	≥90%
Business Excellence	Achieve Operational Excellence	2011 Rate Application	By June 30 th
		Convert financial systems to IFRS by year-end	100%
	Achieve Health & Safety Excellence	Employee Safety (Lost-time injuries)	0
		Employee Safety (Medical aids – WSIB accepted)	≤6
Organizational Strength		Connect FIT and MICROFIT applications as per OPA requirements ⁴ (100% of applications processed within OPA requirements)	100%
Organ Str		Meet OPA CDM targets	3 of 4
	Achieve Environmental Excellence	Prepare plan to green the fleet (Plan prepared by April 30th)	By April 30 th
		Smart meters enabled to support time-of- use billing (90% of smart meters with reliable network)	≥90%

1 Attached is Hydro One Brampton's 2010 Scorecard for reference.

2 2011 SCORE CARD

Stra	tegic Objective	Performance Measure	Target
Financial	Increase Shareholder Value ¹	Net Income after Tax (\$M) (Forecast) Controllable Cost Index	IFRS \$13.6 GAAP \$9.2 ≤ 100%
Customer Ecommitment	Meet Service Quality Commitments Satisfying our customers	(OM&A actual / OM&A budget) Customer Service Indices (% of measures meeting target) Reliability Indices (# of measures meeting target SAIDI, SAIFI & MAIFI) Customer satisfaction (% satisfied)	8 of 9 indicators met 3 of 3 indicators met ≥90%
Business Excellence	Achieve Operational Excellence ¹	Work Program Achievement (% of projects under the control of HOB completed within budget)	≥90%
	Achieve Health & Safety Excellence	Employee Safety (Lost-time injuries) Employee safety (Medical aids – WSIB accepted)	0 6 (100% of
ational gth		Connect FIT and MICROFIT applications as per OPA requirements	applications processed within OPA requirements)
Organizational Strength	Achieve Environmental Excellence	Meet OPA CDM targets (if any)	100%

 $^{^{1}}$ A variance from plan of + or -5% is considered on plan

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit 12 Tab 4 Schedule 27 Page 1 of 2 Filed: 1 October 2010

School Energy Coalition Interrogatory # 27

- 2 [Ex. 4/4/8.0] With respect to the Employee Additions:
- 3 a. P. 1. Please restate Table 1 to add 2007-2009, and thus include all 48 additions in the period 2007-2011.
- 5 Response:

1

- 6 Please see the table on the following page
- 7 b. P. 2. Please provide, for each of the positions listed, a description of who carried out the
- 8 functions previously, where those costs were reflected in prior year OM&A, and the extent to
- 9 which the reduction in those costs have been reflected in the Test Year OM&A.
- 10 Response:
- 11 All of the positions are incremental and represent additional costs.

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								Filed:				
		V							Position			
POSITION	No. of Hires											
Accounts Receivable	1111.03	1					2010		Rationale			
Analyst	1						1		R			
Accounting Supervisor	1	I							w			
Assistant Supervisor-								I				
Customer Accounts	1						1	ļ	W			
Building General Helper Building Maintenance	I					ļ	. 1	<u> </u>	W			
Supervisor	1			1		1			w			
Buyer	1				1	 			W			
Conservation & Demand				***************************************	<u>-</u>				VV VV			
Management (CDM)						l						
Representative	I							1	W			
Clerk III - Smart Meter	1				1				P			
Credit & Collections Clerk	1					1			W			
Credit Representative	1					<u> </u>		1	W			
Customer Accounts	_	1										
Representative	3	 	ļ	1		 	1	ĭ	W			
Drafting Supervisor	1	<u> </u>				<u> </u>	1		R			
Draftsperson	I	 				 	1		R			
Energy Services Advisor	1	1				ļ	ļ		W			
									R(1),			
Engineering Technician	3			1			2		W, P (2),			
Financial Analyst	1		I						W			
Fleet Mechanic	3						1		S,W			
GIS/Operations Analyst	1			1					P, W			
GIS/OMS Systems Analyst	1				1				D 337			
Health, Safety &									P, W			
Environment Coordinator	1							1	s,w			
Health, Safety &												
Environment Supervisor	1			1					W			
IFRS Project Lead	I				1				P			
Information Technology Supervisor	I		1						37.5			
Journeyperson Operator	1		1			<u> </u>			W			
Line Apprentice	3						2	1	w s			
Line Supervisor	1		1						w			
Manager	1							1				
Meter Apprentice	3	1		1	1				W			
Office Services Clerk I -		 			•				w			
Fleet	Í		Í	1					w			
Operations Analyst	1				1				ь			
Outage Planning												
Coordinator	1						1		W			
Project Engineer	3	1					1	1	W (1), S (2)			
Protection & Control Learner	1			l	,				11,			
		 							W			
Regulatory Affairs Analyst	1					1			w			
Regulatory Affairs												
Supervisor	1			1					p			
Retailer Support	,	l T	7	7	. 7							
Representative Smart Metering Project	1				1		 		P			
Coordinator	1		1						P			
(Smart Metering									*			
Supervisor)	-1	L1						-1	С			
Software Developer	1						1		s,w			
V.P. of Engineering &												
Operations	1				1				W			
Temporary Staff Changes	4	~1	1	-1	-4	5						
TOTAL:	48	3	7	6	5	7	14	6				

EMPLOYEE ADDITIONS FOR 2010 BRIDGE AND 2011 TEST YEAR

- Table 1, below, outlines the Hiring Schedule for each quarter for the bridge year (2010) and test
- 2 year (2011). Under Position Rationale, 'P' indicates a New Program, 'R' indicates a
- 3 Replacement Position, 'S' indicates an addition due to Succession Planning, 'W' indicates a
- 4 position added due to Increased Workload and 'C' indicates a Completion of Program. Bridge
- 5 (2010) and test year (2011) Hiring Schedule
- The following table summarizes a brief position description for the 2011 Employee Additions &
- 7 Deletions:

Table 1: Bridge (2010) and Test Year (2011) Hiring Schedule

	No. of		Position Rationale							
POSITION	Hires	2010								
	Times	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Radonale
Accounts Receivable Analyst	1		1							R
Assistant Supervisor – Customer Accounts	1			1						W
Building General Helper	1		1							W
Credit Representative	1					1	<u> </u>			W
Customer Accounts Representative	2	1				1				W
Drafting Supervisor	1	1								R
Draftsperson	1	***************************************	1							R
Engineering Technician	2	1	1							R (1), P (1),
Fleet Mechanic	1	***************************************	1							S,W
Health, Safety & Environment Coordinator	1	***************************************				1	·····			s,w
Line Apprentice	3			2				1		S
Human Resources Manager	1				***************************************		1			s,W
Conservation & Demand Management (CDM) Representative	1						1			W
Outage Planning Coordinator	1		1							W
Project Engineer	2		1				1			S
(Smart Metering Supervisor)	-1								-1	С
Software Developer	1		1		***************************************					S,W
TOTAL:	18	3	8	3	0	3	3	1	-1	

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit 12 Tab 1 Schedule 22 Page 1 of 1 Filed: 1 October 2010

Ontario Energy Board Interrogatory # 22

- 2 Ref: Exhibit 4 / Tab 4 / Schedule 8.0 / Page 1 Hiring Schedule
- 3 In the above reference, Hydro One Brampton provided a Hiring schedule for 2010 and 2011. The
- schedule indicates that 11 out of the total 18 hires would be added as of Q2 of 2010. Please
- 5 provide an update of the Hiring schedule for 2010 and changes, if any, for 2011.

6 Response:

1

		Number of Hires by Quarter								
	No. of	2010					20	Position		
POSITION	Hires	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Rationale
Accounts Receivable										
Analyst	1		1							R
Assistant Supervisor –										
Customer Accounts	1				1					W
Building General Helper	1				1					W
Credit Representative	1					1				W
Customer Accounts										
Representative	2	. 1				1				W
Drafting Supervisor	1	1								R
Draftsperson	1		1							R
				•••••						R (1),
Engineering Technician	2	1	1							P (1),
Fleet Mechanic	1				1					S,W

Health, Safety &										
Environment Coordinator	1					1				s,w
Line Apprentice	3			1	1			1		S
Manager	1						1			W
Conservation & Demand							***************************************			
Management (CDM)										
Representative	1						1			W
Outage Planning										
Coordinator	1				1					W
Project Engineer	2				1		1			S
(Smart Metering										
Supervisor)	-1								-1	C
Software Developer	1		1							S,W
TOTAL:	20	3	4	1	6	3	3	1	-1	

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Technical Conference Exhibit JT 1.14

To Explain who previously did work now being done by new positions

Response:

JT1.14

								Position		
7.00	No. of	Feat.							Kationale	Rationale
POSITION	Hires	2005	2000	2007	211115	24119	20110	2011	Code	
Accounts Receivable Analyst	4						1		R	Replacement
Accounting Supervisor	1	1							W	Work previously done by Controller. Increased workload had generated a new position.
Assistant Supervisor – Customer Accounts	ĩ						F++6		W	Work previously done by Supervisor and Senior Representatives - Increases in customers and call volume. Introduction of Smart Meter program has increased call volume.
Building General Helper	1						1		W	Building is aging. Work previously done by boteman and Service Center Maintainer
Building Maintenance Supervisor	93								W	Position was created to resolve workload issues. Building is ageing. Work previously done by Building Maintenance staff of three and Manager
Buyer	ì				1		1		W	
Conservation & Demand Management (CDM) Representative	ì							[Ŵ	Work previously durie by Energy Services Supervisor - Green Energy Act has increased workload
Clerk III - Sman Meter	ş				1				P	New Program
Credit & Collections Clerk	7 1					1			W	Work previously done by Credit & Collections Representatives. Workload has generated this new clerk role.
Crodit Representative	I							1	***	Work previously done by other Credit Representatives, increased workload has generated a new position.
Customer Accounts Representative	3			1			1	1	W	Work previously durie by other C. A. Representatives - Increased workload has generated a new position.

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit JT Tab 1 Schedule 14.0 Page 2 of 5 Filed: 18 October 2010

									Position				
POSITION	No. of Hires				Year	*******			Rationale	Rationale			
		2005	2006	2007	2008	2009	2010	2011	Code				
Drafting Supervisor	1						1		R	Replacement			
Draftsperson	1						ì		Ř	Replacement			
Energy Services Advisor	1	1							W	Work previously done by one Energy Services Advisor. Increased workload and new programs has generated a new position.			
									R (1).	Replacement			
Engineering Technician	3			1			2		W. P (2),	Introduction of Asset Management Program. Workload has generated this new department, and thus these new positions.			
Financial Analyst	pens).		1						W	Work previously done by Accounting Supervisor. Increased workload had generated a new position.			
Fleet Mechanic	¥-c4						1		S.W	Work previously done by two Mechanics and one Foreman. Increase in staffing, and workload has generated new equipment, hence the need for additional staff.			
GIS/Operations Analyst	1			1					P, W	New OMS system has increased workload. Work previously done by Contractor.			
GIS/OMS Systems Analyst	1				1				P, W	New OMS system has increased workload. Work previously done by Contractor.			
Health, Safety & Environment Coordinator	\$100\$							1	S.W	New legislation and legal requirements for documentation has increased workload. Work previously done by HS&E Manager.			
Health, Safety & Environment Supervisor	I			1					W	Workload, changes to legislation-work previously done by HSE Manager			
IFRS Project Lead	ì				1				P	New Program			

Hydro One Brampton Networks Inc. EB-2010-0132 Exhibit JT Tab 1 Schedule 14.0 Page 3 of 5 Filed: 18 October 2010

	No. of		Po									
		Year							Rationale	Rationale		
POSITION	Hires	2005	2006	2007	2008	2009	2010	2011	Code			
Information Technology Supervisor	Yound		1						W	Work previously done by Manager of IT & Customer Service. Increase in workload had generated a new position.		
Journeyperson Operator	1		1						W	Work previously done by 7 Operators. Increase in workload had generated a new position.		
Line Apprentice	3						-1	1	S	Succession planning		
Line Supervisor	pur,		1						W	Work previously divided among four Line Supervisors. Increase in workload and staff has generated this new position.		
Human Resources Manager	Î							yuuq	W, S _,	Work previously done by V.P. Of Finance & Administration and HS&E Manager. HS&E Manager expected to retire in 2012. Requirement to have an individual who may potentially Supervise HR & HSE and be able to do the Labour Relations functions.		
Meter Apprentice	3	1		1	1				W	Increased workload and programs (Smart Meters) has generated a new position.		
Office Services Clerk I - Fleet	1		1						W.	Work previously done by Fleet Supervisor. Increased workload had generated a new position.		
Operations Analyst	1				1				P	New Program		
Outage Planning Coordinator	1						1		W	Work previously done by Operations Supervisor and Operators		
Project Engineer	3	1					1	1	W(1), S(2)			
Protection & Control Learner	1				1				W	Work previously done by P&C staff (3). Increase in workload had generated a new position.		
Regulatory Affairs Analyst	1	-				1			M.	Work previously done by Settlements Analyst. Increase in workload had generated a new position.		

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POSITION	No. of Hires	Year							Position			
		2005 2006 2007 2008 2009 2010 2011							Rationale Code	Rationale		
Regulatory Affairs Supervisor	1			1					W	Increased workload. Work previously performed by the Regulatory Affairs Manager.		
Retailer Support Representative	1				1				W	increased workload. Work previously performed by the Collections Supervisor		
Smart Metering Project Coordinator	1		ì						P	New Program		
(Smart Metering Supervisor)	-1							-1	C	Completion of program		
Software Developer	1						pood.		S,W	Implementation of new computer software systems and programs. Work previously done by other Software Developers (5).		
V.P. of Engineering & Operations	1				1				W	The position was in place in the past until early 2003 when the incumbent was promoted to President & CEO. He continued to fulfill the duties of the role under the direction of Hydro One. The decision to replace this position came in 2009 when workload had increased significantly and the President & CEO was no longer able to fulfill both functions.		
Temporary Staff Changes		-1	1	-1	-4	5						
TOTAL:	48	3	74.	6	5	7	14	0				

Legend C = Completion of Project, P = New Program, R = Repincement, S = Succession Planning, W = Work Related.

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Employee Costs

	Yea	Rebasing Ir (2004)	2006		2007	2008	Historical Year (Bridge Year - 1 (2009)		ge Year (010)	Tes	st Year (2011)
Number of Employees (FTEs in	ncludin		ne)				i sagaragasas				
Executive		2		2	2	3		3	3	<u> </u>	3
Management	ļ	27		30	32	33			35	ļ	35
Non-Union		16		16	21	22			28	ļ	30
Union		138		144	146	149			159	 	163
Total	00 1	183		192	201	207	21	-	225		231
Number of Part-Time Employe Executive	tro-			-		1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1		+		-	
	ļ							:		├	
Management Non-Union		5		5	6	7			7	-	7
Union				Ť	- ·		 	+	······································	┼	
Total		5		5	6	7		-	7		······································
Total Salary and Wages					······································		1 4 5 4 75 , 175 55 74 74 1.			-	
Executive	3	332.375	\$ 365,9	774	\$ 415.026	\$ 610,009	\$ 599.30	15	611,294	13	611,294
Management		2.428.323	\$ 2.825.7		\$ 3,127,382	\$ 3,475.795	\$ 3,489.836	~•••	664,328	3	3,664,328
Non-Union	\$	941,133	\$ 931.0		\$ 1,148,006	\$ 1,238,373	\$ 1,369,588		568,398	5	1,680,426
Union		9,515,684	\$ 9.181,4		\$ 9,575,375	\$ 10,381,430	\$ 10,445,950		481,434	3	11,770,275
Total	******	2.217.515	\$ 13.304.2	-	\$ 14.265,789	\$ 15,705,607	\$ 15,894,665		325,454	S	17.725,324
Current Benefits	1		143454	V V.	Nacija Nas	vana (sa) di	i i i i i i i i i i i i i i i i i i i	1	5.34 5.33	1	Jacob (St. A.A.)
Executive	ŝ	78,348	\$ 88.0	81	\$ 102,832	\$ 143,796	\$ 155,792	1 8	160.466	3	165,260
Management	\$	572,4C5	\$ 680,0		\$ 774.881	\$ 819,340	\$ 907,197		934,413	÷~~~~	962,445
Non-Usion	S	221,844	\$ 234.0		\$ 284,445	\$ 291.918	\$ 353,42		364,028	5	374,949
Union		2,007,319	\$ 2,209,7	\rightarrow	\$ 2,372,518	\$ 2,447,187	\$ 2,715,467		798,931	+	2,880,839
Total		2,879,916	\$ 3,201,9		\$ 3,534,676	\$ 3,702,241	5 4,131,861	-	255.837	5	4,383,513
Accrued Pension and Post-Ret			1,755,544		13.244 \$20.55	300000000000000000000000000000000000000	is will a solitable	1 10	33,733	100	alan a talah
Executive	\$	2.857	\$ 8.7	20	\$ 10,008	\$ 15.381	\$ 9.313	s	6.598	3	11.726
Management	\$	20,870	\$ 67.3	30	\$ 75,413	\$ 87,638	\$ 54,231		38,423	\$	68,263
Ken-Union	\$	8,088	\$ 22.1		\$ 27.683	\$ 31.224	\$ 21,127		14,969		26,602
Union	\$	73,186	\$ 218,7		\$ 230,897	\$ 261,757	\$ 162.326		115,010	\$	204,389
Total	ŝ	105,000	\$ 317.0	*****	\$ 344,050	\$ 396,000	\$ 247,000	_	175,000	s	311,000
Total Benefits (Current + Accru	ied)		1 1 1 1 1 1 1 1		155.00			1		-	
Executive	ŝ	81,204	\$ 96.8	01	\$ 112,840	\$ 159,177	\$ 165,108	\$	167,065	3	177,006
Management	\$	593,275	\$ 747,4		\$ 850,293	\$ 906,978	\$ 961,428		972,836	\$	1,030,728
Non-Union	ş	229.932	\$ 246.2	50	5 312,127	\$ 323,143	\$ 374,652		378,997	3	401,550
Union	\$ 2	080,505	\$ 2,428,5	******	5 2,603,416	\$ 2,708,944	\$ 2,877,79		911,941	3	3,085,227
Total	\$ 2	2.984.916	\$ 3.518,9	§ 9	\$ 3,878,676	\$ 4.098,241	5 4.378.881	\$ 4.	430.837	S	4.694.513
Total Compensation (Salary, W	ages, 8	8 Benefits	y sa irania		14-44-25-40-25-	1216-6-111	Topy, White provides	100	R 11205	17.7	dana, gw
Executive	\$	413,579	\$ 462,7	75	\$ 527,866	\$ 769,186	\$ 764,414	S	778,359	\$	788,301
Management	\$ 3	3,021,598	\$ 3,573,1	92	\$ 3,977,675	\$ 4,382,773	\$ 4,451,264	\$ 4.	637,163	\$	4,695,056
Non-Union	\$ 1	.171.065	\$ 1,177,2	95	\$ 1,460,133	\$ 1.561,516	\$ 1,734,120	5 1,	947,394	5	2,031,976
Union	\$ 10	596,189	\$ 11,609,9	53	\$ 12,178,791	\$ 13,090,374	\$ 13,323,748	\$ 14.	393,375	3	14,855,503
Total	\$ 15	,202,431	\$ 16,823,2	15	\$ 18,144,465	\$ 19,803,848	\$ 20.273,546	\$ 21,	756,291	\$	22,420,836
Compensation - Average Yeart	y Base	Wages	and letter to	 			\$1112 + \$2144 \$		1,141,111		s is the first in it.
Executive	\$	134,734	\$ 143.2	50	\$ 154,730	\$ 150,403	\$ 155,244	\$	158,349	\$	158,349
Management	Ş	80,383	\$ 84,2	79	\$ 85,940	\$ 91,234	\$ 90,060	\$	91,662	\$	91,862
Non-Union	5	57,166	\$ 56.4	97	\$ 52,549	\$ 53,183	\$ 51,464	\$	52,493	5	52.493
Union	\$	58,105	\$ 59,4	88	\$ 61,505	\$ 62,417	\$ 64,565	\$	66,502	3	66,502
Total	\$	62.147	\$ 63,9	83	\$ 65,387	\$ 67,305	\$ 68,410	\$	69,928	5	69,718
Compensation - Average Yearl	Overt	me	10111100		guidille My	A NAMES OF	setjaniskih da		N. 192342		NOW 2004 85
Executive	\$	<u> </u>	\$ -	_	s -	\$ -	\$ -	\$	-	\$	-
Management	\$	4,093	\$ 1,9		\$ 1,770	\$ 2.02ô	\$ 1,643		1,644	3	1,693
Non-Union	\$	1.224		44				\$	871		837
Unien	3	4,080			\$ 3,766				4,925		4,948
Total	\$	5,729	\$ 4,9	S\$	\$ 4,744	\$ 7,163	\$ 6,613	\$	6,553	\$	6,649
Compensation - Average Yearl			43434444		Section States	14141414141414	403,403,000,000,000		500 5 5 5 5		indiani, este e
Executive	5	34,000	39,8		53,000	50,267			41.559		41,559
Management	3	6.278	7.3	_	9,175	9,748	+	-	9,944		9,944
Non-Union	\$	2,250	1,3		2,267	1,836			2.581		2,409
Union	\$	652	-		•	475		\$		\$	-
ctal	\$	9.320	7.2	<u>96</u>	9,515	3,009	\$ 11,689	\$	10,283	3	9,909
Compensation - Average Yearl			····		478 473 473 473	es, al es de taras	Name of the Association of the A		35 4 - 55 5		, inc. i despetator
Executive	<u>ş</u>	40,602	\$ 48,4		\$ 56,420	\$ 53,059			55,688		59,C02
Management	ş	21.973	\$ 24,9		\$ 26,572	\$ 27,484		~ }~~~~~	27,795		29,449
Non-Union	\$	14,371	\$ 15,3		\$ 14,863	\$ 14,688			13,536	-	13,365
Union	5	15.076	\$ 16.8		\$ 17.832	\$ 18,181			18,314		18,928
Total	S	16,311	\$ 18,3	28	\$ 19.297	5 19,798	\$ 20,753	3	19.693	5	20.323
allengen villeg er en her skil	40,000 es	000 -04	6 4 2 4 4 4	· · ·	5. 30. 444 535 14	# #A 575 415	1 10 10 10 10 10 10 10 10 10 10 10 10 10	1 2 2 2 2			90 45 44 5
Fotal Compensation Total Compensation Charged	\$ 15	.202,431	\$ 16,823,2	15	3 18,144,465	\$ 19,803,848	\$ 20,273,546	\$ 21,	756,291	8	22,420,836
to OM&A	\$ 10	544,640	6 (0 than	na l	\$ 13,595,845	\$ 14,958,675	\$ 14,467,552	1000	543,678		16.013.061