



CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.

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December 22, 2010

Ms. Kirsten Walli, Board Secretary
Ontario Energy Board
P.O Box 2319
2300 Yonge Street
Toronto, Ontario
M4P 1E4

Dear Ms. Walli:

**Re: Cambridge and North Dumfries Hydro Inc.
Application for Exemption from Mandated Time of Use Pricing for
Regulated Price Plan Consumers
Board File No.: EB-2010-0337**

Attached please find Cambridge and North Dumfries Hydro Inc. response to Board staff interrogatories regarding the above application.

Two copies of this letter have been forwarded to your attention via courier.

If you require any additional information or clarification, please contact me at (519) 621-8405, ext. 2355.

Yours truly,

CAMBRIDGE & NORTH DUMFRIES HYDRO INC.

John W. Grotheer, CMA
President & CEO

**Cambridge & North Dumfries Hydro Inc. –EB -2010-0337
Response to Board Staff Interrogatories
December 16, 2010**

Board Staff question 1

Preamble

Cambridge & North Dumfries Hydro Inc. (Cambridge & North Dumfries) states in its application that it is seeking to change its MDM/R enrolment testing and TOU pricing dates to August 26, 2011 and February 01, 2012, respectively. Its current MDM/R enrolment testing and TOU pricing dates are December 2010 and October 2011, respectively.

Questions

- a) Please confirm the current status of Cambridge & North Dumfries's smart meter deployment and TOU implementation, including its progress on the ten milestones reported on each month.

Response

Below are Cambridge and North Dumfries Hydro Inc. smart meter deployment and TOU implementation status as of November 30, 2010.

Cambridge and North Dumfries Hydro Inc.			
November 30, 2010			
	RPP-eligible Consumers: Residential Class	RPP-eligible Consumers: General Service Less Than 50kW Class	Total
Total number of RPP-eligible consumers	45,486	4,638	50,124
Number of smart meters installed in the quarter	226	543	769
Number of smart meters registered with the MDM/R in the quarter			-
Number of RPP consumers being charged TOU prices added in the quarter			-
Total cumulative number of smart meters installed in the service area at the end of the quarter	45,444	3,556	49,000
Total cumulative number of smart meters registered with the MDM/R at the end of the quarter	0	0	0
Total cumulative number of consumers being charged TOU prices at the end of the quarter	0	0	0
Percentage of total RPP-eligible consumers with smart meters installed at the end of the quarter	99.9%	76.7%	97.8%
Percentage of total smart meters installed that are registered with the MDM/R at the end of the quarter	0	0	0
Percentage of total RPP-eligible consumers being charged TOU prices at the end of the quarter	0	0	0

Below is Cambridge and North Dumfries Hydro Inc. progress on the ten milestones as of November 30, 2010

Cambridge and North Dumfries Hydro Inc. Milestone Report November 30, 2010					
Activity	Original Schedule Completion Date	Yes or No?	Status	Expected Completion Date	Actual Completion Date
1. AMCC Internal Testing	December 16, 2010		Behind Schedule	March 21, 2011	
2. CIS Internal Testing	May 27, 2011		Behind Schedule	May 30, 2011	
3. MDM/R Registration Application Submitted		Yes			December 7, 2009
4. Enrolment Wave Requested and Confirmed		Yes			November 2, 2010
5. Unit Testing	August 26, 2010		Behind Schedule	October 28, 2011	
6. Submitted a Completed Self Certification for Enrolment Testing SME_Form_0007	October 20, 2011		Ahead of Schedule	October 17, 2011	
7. System Integration Testing (SIT)	November 15, 2011		Ahead of Schedule	November 11, 2011	
8. Qualification Testing (QT)	December 19, 2011		Ahead of Schedule	December 12, 2011	
9. Self Certification - Cutover	November 18, 2011		Behind Schedule	December 13, 2011	
10. Transition to Production Operations	January 6, 2012		Ahead of Schedule	December 23, 2011	

- b) Please describe in detail the factors that Cambridge & North Dumfries considered in making this application.

Response

The registration process for the MDM/R dictated the need to file this application.

Our utility is mid way through the conversion of our Customer Information System (CIS) with a target conversion date of May 2011.

Originally, we assumed that we could complete a majority of the year long MDM/R registration process concurrently with the conversion of the CIS. Unfortunately it has been determined that the majority of the registration process can only be completed sequentially.

We have completed a detailed schedule that has some work completed prior to the CIS conversion. The revised targeted registration date prompts the need for the extension that is requested in the application.

- c) Please identify the dates, and the number of RPP consumers on each date, by which Cambridge & North Dumfries will begin billing its RPP consumers on a TOU basis, if its request for a new mandatory TOU date is granted.

The tables below shows the dates, and the number of RPP consumers on each date, by which CNL will begin billing its RPP consumers on a TOU basis, if its request for a new mandatory TOU date is granted

Distributor Name (Please enter your Company name below)	Rate Class	Date TOU Billing Commences (enter in date format dd/mm/yy - like 23/06/10)	Number of Customers Commencing TOU Billing
Cambridge and North Dumfries Hydro Inc	Residential	18/03/2012	1,818
Cambridge and North Dumfries Hydro Inc	Residential	31/03/2012	1,513
Cambridge and North Dumfries Hydro Inc	Residential	18/02/2012	1,119
Cambridge and North Dumfries Hydro Inc	Residential	13/03/2012	1,262
Cambridge and North Dumfries Hydro Inc	Residential	25/02/2010	1,158
Cambridge and North Dumfries Hydro Inc	Residential	01/02/2012	494
Cambridge and North Dumfries Hydro Inc	Residential	27/03/2012	2,655
Cambridge and North Dumfries Hydro Inc	Residential	25/02/2012	1,428
Cambridge and North Dumfries Hydro Inc	Residential	03/03/2012	2,557
Cambridge and North Dumfries Hydro Inc	Residential	30/03/2012	1,548
Cambridge and North Dumfries Hydro Inc	Residential	20/02/2012	461
Cambridge and North Dumfries Hydro Inc	Residential	26/02/2012	1,428
Cambridge and North Dumfries Hydro Inc	Residential	23/02/2012	758
Cambridge and North Dumfries Hydro Inc	Residential	23/03/2012	707
Cambridge and North Dumfries Hydro Inc	Residential	24/03/2012	447
Cambridge and North Dumfries Hydro Inc	Residential	12/02/2012	1,069
Cambridge and North Dumfries Hydro Inc	Residential	03/02/2012	1,511
Cambridge and North Dumfries Hydro Inc	Residential	25/02/2012	1,031
Cambridge and North Dumfries Hydro Inc	Residential	25/02/2012	1,366
Cambridge and North Dumfries Hydro Inc	Residential	27/02/2012	1,925
Cambridge and North Dumfries Hydro Inc	Residential	01/02/2012	915
Cambridge and North Dumfries Hydro Inc	Residential	20/03/2012	1,355
Cambridge and North Dumfries Hydro Inc	Residential	04/03/2012	1,297
Cambridge and North Dumfries Hydro Inc	Residential	17/03/2012	1,155
Cambridge and North Dumfries Hydro Inc	Residential	17/02/2012	2,340
Cambridge and North Dumfries Hydro Inc	Residential	19/02/2012	1,325
Cambridge and North Dumfries Hydro Inc	Residential	02/02/2012	3,029
Cambridge and North Dumfries Hydro Inc	Residential	16/03/2012	2,651
Cambridge and North Dumfries Hydro Inc	Residential	19/03/2012	1,010
Cambridge and North Dumfries Hydro Inc	Residential	26/03/2012	544
Cambridge and North Dumfries Hydro Inc	Residential	24/03/2012	640
Cambridge and North Dumfries Hydro Inc	Residential	13/02/2012	1,200
Cambridge and North Dumfries Hydro Inc	Residential	02/03/2012	1,335

Distributor Name (Please enter your Company name below)	Rate Class	Date TOU Billing Commences (enter in date format dd/mm/yy - like 23/06/10)	Number of Customers Commencing TOU Billing
Cambridge and North Dumfries Hydro Inc	GS<50kW	18/03/2012	240
Cambridge and North Dumfries Hydro Inc	GS<50kW	31/03/2012	109
Cambridge and North Dumfries Hydro Inc	GS<50kW	18/02/2012	75
Cambridge and North Dumfries Hydro Inc	GS<50kW	13/03/2012	118
Cambridge and North Dumfries Hydro Inc	GS<50kW	25/02/2010	53
Cambridge and North Dumfries Hydro Inc	GS<50kW	01/02/2012	13
Cambridge and North Dumfries Hydro Inc	GS<50kW	10/02/2012	392
Cambridge and North Dumfries Hydro Inc	GS<50kW	09/02/2012	299
Cambridge and North Dumfries Hydro Inc	GS<50kW	05/02/2012	432
Cambridge and North Dumfries Hydro Inc	GS<50kW	27/03/2012	37
Cambridge and North Dumfries Hydro Inc	GS<50kW	25/02/2012	118
Cambridge and North Dumfries Hydro Inc	GS<50kW	03/03/2012	59
Cambridge and North Dumfries Hydro Inc	GS<50kW	30/03/2012	61
Cambridge and North Dumfries Hydro Inc	GS<50kW	20/02/2012	211
Cambridge and North Dumfries Hydro Inc	GS<50kW	26/02/2012	84
Cambridge and North Dumfries Hydro Inc	GS<50kW	23/02/2012	114
Cambridge and North Dumfries Hydro Inc	GS<50kW	23/03/2012	166
Cambridge and North Dumfries Hydro Inc	GS<50kW	24/03/2012	55
Cambridge and North Dumfries Hydro Inc	GS<50kW	12/02/2012	103
Cambridge and North Dumfries Hydro Inc	GS<50kW	03/02/2012	78
Cambridge and North Dumfries Hydro Inc	GS<50kW	25/02/2012	4
Cambridge and North Dumfries Hydro Inc	GS<50kW	25/02/2012	14
Cambridge and North Dumfries Hydro Inc	GS<50kW	27/02/2012	27
Cambridge and North Dumfries Hydro Inc	GS<50kW	01/02/2012	1
Cambridge and North Dumfries Hydro Inc	GS<50kW	20/03/2012	24
Cambridge and North Dumfries Hydro Inc	GS<50kW	04/03/2012	359
Cambridge and North Dumfries Hydro Inc	GS<50kW	17/03/2012	47
Cambridge and North Dumfries Hydro Inc	GS<50kW	17/02/2012	84
Cambridge and North Dumfries Hydro Inc	GS<50kW	19/02/2012	104
Cambridge and North Dumfries Hydro Inc	GS<50kW	02/02/2012	18
Cambridge and North Dumfries Hydro Inc	GS<50kW	16/03/2012	93
Cambridge and North Dumfries Hydro Inc	GS<50kW	19/03/2012	83
Cambridge and North Dumfries Hydro Inc	GS<50kW	26/03/2012	839
Cambridge and North Dumfries Hydro Inc	GS<50kW	24/03/2012	33
Cambridge and North Dumfries Hydro Inc	GS<50kW	13/02/2012	88
Cambridge and North Dumfries Hydro Inc	GS<50kW	02/03/2012	9

Board Staff question 2

Preamble

Cambridge & North Dumfries states in its application that it “is currently implementing a new Customer Information Billing System (CIS) and based on the implementation schedule the expected go live date is May 27, 2011. The billing system is critical to the MDMR testing process and as such, until the new system is operational, MDMR testing cannot commence.”

Questions

- a) Please describe in detail the events, including timelines, which occurred since Cambridge & North Dumfries submitted its baseline plan to the Board that are causing Cambridge & North Dumfries to request a change to its mandatory enrollment testing and TOU dates.

Response

At the time of filing the baseline plan, CND was in the process of implementing a CIS/Billing system. In January 2010, CND aborted the CIS/Billing system it was implementing. In January 2010, CND commence the process of looking for a new system and was able to select a new system in July 2010. The target conversion date is May 2011.

- b) Please describe in detail the consequences of the delays on the costs of Cambridge & North Dumfries's Smart Meter and TOU implementation plan.

Response

Other than timing, there should be minimal impact on costs

- c) Are there any other factors (internal and/or external) Cambridge & North Dumfries has identified that may hinder its ability to comply with its requested mandatory TOU date?

Response

At this time, there are no other factors identified.