From: ALEK KOSTYK Sent: January 3, 2011 2:21 PM To: BoardSec Subject: NPC's Application

With NPC's application to the Energy Boards for a rate increase on delivery charges to the low-end clients is a slap in the face of the public. We do what we can to converse the energy but now we need to pay more for the delivery of it, bad enough the Ontario government increased the costs for using the electricity. Falls along the same lines when the City Water Department gave us meters to pay for actual usage of the product, we curbed where we could and they threw a minimum usage charge upon that. I pay more per gallon than the guy next door.

With NPC servicing new subdivisions and shopping centers for new clients who will be paying for the product in the long run, why should the old customers have to pay for it. Is this not factor in the budget lines over the years before profits are laid out

What are the true costs for conserving?

I believe all of the NPC's customers should not have to cover the bad management and business ethics over the years simalar to the we cover Ontario Hydro ways.

Alek Kostyk Niagara Falls.

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