ONTARIO ENERGY BOARD

IN THE MATTER OF the *Ontario Energy Board Act 1998*, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an Application by Hydro One Brampton Networks Inc. for an Order or Orders granting approval of initiatives and amounts related to the Conservation and Demand Management Code;

AND IN THE MATTER OF an Application by Hydro One Networks Inc. for an Order or Orders granting approval of initiatives and amounts related to the Conservation and Demand Management Code.

LOW-INCOME ENERGY NETWORK INTERROGATORIES FOR HYDRO ONE NETWORKS INC. and HYDRO ONE BRAMPTON NETWORKS INC.

A. HYDRO ONE NETWORKS INC.

1. Please provide:

1a) a description of Hydro One Network Inc.'s (Hydro One) low-income customer base by number and type of customer, including, but not limited to, homeowners, renters in the private rental market and renters in the social housing/coop market; and 1b) a description of the geographic distribution of this customer base in Hydro One's service territory.

2. Please provide:

1a) a description of Hydro One's First Nations' customer base by number and type of customer, including but not limited to, homeowners and renters; and

1b) a description of the geographic distribution of this customer in Hydro One's service territory.

- 3. Figure 6: CDM Program Coverage by Customer Type in Exhibit B Tab 1 Schedule 2 Page 21 of 24 provides a table which shows which of Hydro One's CDM programs, both OPA Programs and proposed Board-Approved Programs, will be available to low-income customers.
 - 3a) For each of the programs listed in Figure 6 that will be available to low-income customers, (shown by a tick mark), provide the forecasted number of low-income participants and non-low income participants and the corresponding forecasted energy savings per low-income customer and non-low income customer.
 - 3b) For each of the residential programs listed in Figure 6, indicate by program the forecasted number of First Nations participants and forecasted energy savings per First Nations customer.
 - 3c) Provide the total budget for residential programs, broken down by the budget for accessing low-income participants, non-lowincome participants, and First Nations residential customers.
 - 3d) For each of the programs in Figure 6 that are accessible to low-income customers, describe what targeted steps Hydro One intends to take to reach potential low-income program participants.
 - 3e) For each of the programs in Figure 6 that are accessible to First Nations customers, describe what targeted steps Hydro One intends to take to reach potential First Nations participants.
- 4. Regarding OPA's Low Income Initiative:
 - 4a) When does Hydro One expect that the final contract Schedule for the OPA Low Income Initiative will be available to Hydro One?4b) Should the contract Schedule become available during this proceeding, will Hydro One file it with the Board and parties?4c) When does Hydro One expect to be able to register for the OPA Low Income Initiative?
 - 4d) When does Hydro One expect to be able to launch the OPA Low Income Initiative?
 - 4e) What is Hydro One's forecasted budget and number of low-income participants, by type of participant and energy savings, in 2011, 2012, 2013, and 2014?

- 5. LIEN is aware that Hydro One over the years has delivered successful low-income CDM programs. Of those programs that Hydro One has delivered:
 - 5a) describe each one (value proposition, measures, incentives) and compare those that are complementary to the OPA Low Income Initiative with those that would require modification to be complementary to the OPA Low Income Initiative; and 5b) describe how Hydro One would deliver each of these programs for 2011, and, in particular, for the 2011 heating season.
- 6. Of the successful low-income programs that Hydro One has delivered that are accessible to First Nations customers:
 - 5a) describe each one (value proposition, measures, incentives) and compare those that are complementary to the OPA Low Income Initiative with those that would require modification to be complementary to the OPA Low Income Initiative; and 5b) describe how Hydro One would deliver each of these programs for 2011, and, in particular, for the 2011 heating season.
- 7. Enbridge Gas Distribution and Union Gas are rolling out in 2011 a Home Weatherization Program as part of their interim Low-Income DSM Plan (which have in common a basic audit) as well as insulation and draft proofing measures for qualifying homes, and a post-installation audit to verify savings.
 - 7a) For low-income customers with electric heat, is Hydro One, subject to OEB approval, willing to rollout a similar program to its customers in 2011?
 - 7b) If so, is Hydro One willing to rollout a similar program in time to cover the current heating season, either alone or in partnership with the gas utilities?

B. HYDRO ONE BRAMPTON NETWORKS INC.

1. Please provide:

- 1a) a description of Hydro One Brampton Network Inc.'s (Hydro One Brampton) low-income customer base by number and type of customer, including, but not limited to, homeowners, renters in the private rental market and renters in the social housing/coop market; and
- 1b) a description of the geographic distribution of this customer base in Hydro One Brampton's service territory.
- 2. Figure 6: CDM Program Coverage by Customer Type in Exhibit B Tab 1 Schedule 2 Page 15 of 16 provides a table which shows which of Hydro One Brampton's CDM programs, both OPA Programs and proposed Board-Approved Programs, will be available to low-income customers.
 - 2a) For each of the programs listed in Figure 6 that will be available to low-income customers, (shown by a tick mark), provide the forecasted number of low-income participants and non-low income participants and the corresponding forecasted energy savings per low-income customer and non-low income customers.
 - 2b) Provide the total budget for residential programs, broken down by the budget for accessing low-income participants, and non-lowincome participants.
 - 2c) For each of the programs in Figure 6 that are accessible to low-income customers, describe what targeted steps Hydro One Brampton intends to take to reach potential low-income program participants.
- 3. Regarding OPA's Low Income Initiative:
 - 3a) When does Hydro One Brampton expect that the final contract Schedule for the OPA Low Income Initiative will be available to Hydro One Brampton?
 - 3b) When does Hydro One Brampton expect to be able to register for the OPA Low Income Initiative?
 - 3c) When does Hydro One Brampton expect to be able to launch the OPA Low Income Initiative?
 - 3d) What is Hydro One Brampton's forecasted budget and number of low-income participants, by type of participant and energy savings, in 2011, 2012, 2013, and 2014?

- 4. Of the successful low-income programs that Hydro One Brampton has delivered, describe each one (value proposition, measures, incentives) and compare those that are complementary to the OPA Low Income Initiative with those that would require modification to be complementary to the OPA Low Income Initiative. Please describe how Hydro One Brampton would deliver each of these programs for 2011, and, in particular, for the 2011 heating season.
- 5. Enbridge Gas Distribution and Union Gas are rolling out in 2011 a Home Weatherization Program as part of their interim Low-Income DSM Plan (which have in common a basic audit) as well as insulation and draftproofing measures for qualifying homes, and a post-installation audit to verify savings.
 - 5a) For low-income customers with electric heat, is Hydro One Brampton, subject to OEB approval, willing to rollout a similar program to its customers in 2011?
 - 5b) If so, is Hydro One Brampton willing to rollout a similar program in time to cover the current heating season, either alone or in partnership with Enbridge Gas Distribution?

January 13, 2011

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TO: ONTARIO ENERGY BOARD

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Filings: www.errr.oeb.gov.on.ca
E-mail: Boardsec@oeb.gov.on.ca

Tel: 1-888-632-6273 (toll free)

Fax: 416-440-7656

AND TO: ALL REGISTERED INTERVENORS

ONTARIO ENERGY BOARD

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LOW INCOME ENERGY NETWORK INTERROGATORIES

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