

EB-2009-0262 EB-2010-0121

**IN THE MATTER OF** the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

**AND IN THE MATTER OF** an application by West Perth Power Inc. and Clinton Power Corporation for an order approving just and reasonable rates and other charges for electricity distribution to be effective December 1, 2010.

**BEFORE:** Cynthia Chaplin

Chair and Presiding Member

Paul Sommerville Member

#### RATE ORDER

West Perth Power Inc. ("West Perth Power") and Clinton Power Corporation ("Clinton Power") filed cost of service applications with the Ontario Energy Board (the "Board") on June 15, 2010 and June 18, 2010 respectively, under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B), seeking approval for changes to the rates that West Perth Power and Clinton Power charge for electricity distribution in their respective service areas, to be effective July 1, 2010.

In the Decision and Order (the "Decision") dated December 14, 2010, the Board accepted a complete settlement agreement filed by the parties to this proceeding for both West Perth Power and Clinton Power. In the Decision, the Board ordered West Perth Power and Clinton Power to each file a draft Rate Order reflecting the Board's findings in the Decision. The Board approved an implementation date of January 1, 2011 and an effective date of December 1, 2010. Consequently, the Board has also approved recovery of any foregone revenue for the month of December.

West Perth Power and Clinton Power filed their respective draft Rate Orders on December 17, 2010. Board staff filed comments on December 24, 2010 identifying deficincies with both draft Rate Orders. West Perth Power and Clinton Power refiled the draft rate Orders on December 29, 2010. Upon review of the refiled material, Board staff contacted West Perth Power and Clinton Power idenifying further discrepencies between the draft Rate Orders and the Board's Decision. West Perth Power and Clinton Power refiled the draft Rate Orders on December 31 2010 and again on January 5, 2011.

The Board has reviewed the information provided in support of the most recently revised draft Rate Orders and the proposed Tariffs of Rates and Charges. The Board is satisfied that the Tariffs of Rates and Charges accurately reflects the Board's Decision.

#### Introduction of microFIT Generator Service Classification and Rate

In the Board's Decision and Order (EB-2009-0326) on February 23, 2010, the Board approved a microFIT generator service classification definition and service charge. On March 17, 2010, the Board issued a rate order approving a province-wide fixed monthly charge for all electricity distributors related to the microFIT generator rate class at a rate of \$5.25 per month, effective September 21, 2009.

In this Rate Order, the Board is including the service classification and charge in West Perth Power's and Clinton Power's Tariffs of Rates and Charges.

#### THE BOARD ORDERS THAT:

- 1. The Tariffs of Rates and Charges set out in Appendix "A" and Appendix "B" of this Rate Order is approved effective December 1, 2010 for electricity consumed or estimated to have been consumed on and after such date.
- 2. The Tariffs of Rates and Charges set out in Appendix "A" and Appendix "B" of this Order supersedes all previous Tariffs of Rates and Charges approved by the Ontario Energy Board for the West Perth Power and Clinton Power service areas respectively, and is final in all respects.
- 3. West Perth Power and Clinton Power shall notify their customers of the rate changes no later than with the first bill reflecting the new rates.

### DATED at Toronto, January 19, 2011

### **ONTARIO ENERGY BOARD**

Original Signed By

Kirsten Walli Board Secretary

### Appendix A

TO RATE ORDER
WEST PERTH POWER INC.

EB-2010-0121

**DATED** January 19, 2011

Effective Date December 1, 2010
Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0121

#### RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge Smart Meter Funding Adder Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	13.61 1.00 0.0098 0.0015 0.0002 0.0055 0.0046
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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EB-2010-0121

\$/kWh

\$/kWh

0.0052 0.0013

0.25

#### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

Wholesale Market Service Rate

Rural Rate Protection Charge

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Standard Supply Service – Administrative Charge (if applicable)

Service Charge Smart Meter Funding Adder Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	11.95 1.00 0.0147 0.0010 0.0001 0.0049 0.0041
MONTHLY RATES AND CHARGES – Regulatory Component		

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0.25

### **GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Standard Supply Service - Administrative Charge (if applicable)

Service Charge Smart Meter Funding Adder Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate  MONTHLY RATES AND CHARGES – Regulatory Component  Wholesale Market Service Rate \$ /kW			
MONTHLY RATES AND CHARGES – Regulatory Component  Wholesale Market Service Rate \$/kWh 0.0052	Smart Meter Funding Adder Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Retail Transmission Rate – Network Service Rate	\$ \$/kW \$/kW \$/kW \$/kW	1.00 2.2348 0.3691 0.0211 2.0261
Dural Data Drataction Chargo	MONTHLY RATES AND CHARGES – Regulatory Component	, ,	

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EB-2010-0121

0.25

#### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	0.67 0.0258 0.0011 0.0020 0.0043 0.0023
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate Rural Rate Protection Charge	\$/kWh \$/kWh	0.0052 0.0013

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#### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential or General Service customer. This is typically exterior lighting, and unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW	0.0000 7.4554 0.4254 0.5056 1.5359 1.2989
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#### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date December 1, 2010
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0.25

#### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting shape template. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection)	\$	0.31
Distribution Volumetric Rate	\$/kW	19.2657
Low Voltage Service Rate	\$/kW	0.4088
Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011	\$/kW	1.5291
Retail Transmission Rate – Network Service Rate	\$/kW	1.5280
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.2723
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013

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#### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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MONTHLY RATES AND CHARGES - Delivery Component - effective September 21, 2009

Service Charge \$ 5.25

Effective Date December 1, 2010
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EB-2010-0121

#### **ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

#### SPECIFIC SERVICE CHARGES

#### **APPLICATION**

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Customer Administration Arrears certificate Returned cheque charge (plus bank charges) Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$ \$ \$	15.00 15.00 30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect charges for non payment of account - At Meter – during regular hours	\$	65.00
Disconnect/Reconnect charges for non payment of account - At Meter – after regular hours	\$	185.00
Service call – customer owned equipment	\$	30.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

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### **RETAIL SERVICE CHARGES (if applicable)**

#### **APPLICATION**

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	r \$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

#### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0314
Total Loss Factor – Primary Metered Customer < 5 000 kW	1 0211

### Appendix B

TO RATE ORDER
CLINTON POWER CORPORATION

EB-2009-0262

**DATED** January 19, 2011

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Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

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EB-2009-0262

#### RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	12.30
Smart Meter Funding Adder	\$	1.00
Distribution Volumetric Rate	\$/kWh	0.0136
Low Voltage Service Rate	\$/kWh	0.0031
Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011	\$/kWh	0.0007
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until December 1, 2012	\$/kWh	0.0033
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0055
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0013

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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#### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	24.17
Smart Meter Funding Adder	\$	1.00
Distribution Volumetric Rate	\$/kWh	0.0131
Low Voltage Service Rate	\$/kWh	0.0025
Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011	\$/kWh	0.0005
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until December 1, 2012	\$/kWh	0.0033
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0049
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0012

#### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
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\$/kWh

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0.25

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#### **APPLICATION**

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

#### **MONTHLY RATES AND CHARGES – Delivery Component**

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Rate Rider for Deferral/Variance Account Disposition (2010) – effective until December 1, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	12.09 0.0094 0.0084 0.0007 0.0032 0.0049 0.0013
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective Date December 1, 2010
Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0262

#### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential or General Service customer. This is typically exterior lighting, and unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Rate Rider for Deferral/Variance Account Disposition (2010) – effective until December 1, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW \$/kW	0.2799 0.5405 1.4814 0.0357 1.1190 1.5366 0.3778
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date December 1, 2010
Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0262

#### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting shape template. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Recovery of Foregone Revenue – effective until December 1, 2011 Rate Rider for Deferral/Variance Account Disposition (2010) – effective until December 1, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW \$/kW	0.21 21.6340 0.8602 1.7878 1.1609 1.5287 0.3701
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date December 1, 2010
Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0262

#### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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#### MONTHLY RATES AND CHARGES - Delivery Component - effective September 21, 2009

Service Charge \$ 5.25

Effective Date December 1, 2010
Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0262

#### **ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

#### SPECIFIC SERVICE CHARGES

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Customer Administration		
Arrears certificate	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Effective Date December 1, 2010
Implementation Date January 1, 2011
except for the microFIT Generator Class effective date of September 21, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0262

### **RETAIL SERVICE CHARGES (if applicable)**

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	• \$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### **LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0554
Total Loss Factor – Primary Metered Customer < 5 000 kW	1 0340