



**EB-2011-0011**

**NOTICE OF APPLICATION AND HEARING**  
**TORONTO HYDRO-ELECTRIC SYSTEM LIMITED**  
**2011-2014 BOARD-APPROVED**  
**CONSERVATION AND DEMAND MANAGEMENT PROGRAMS**

Toronto Hydro-Electric System Limited ("Toronto Hydro") filed an application with the Ontario Energy Board (the "Board"), dated January 10, 2011 seeking an order granting approval of funding for nine individual conservation and demand management ("CDM") programs.

The Board has assigned file number EB-2011-0011 to this application.

The application has been filed pursuant to the Board's CDM Code that was issued on September 16, 2010. The CDM Code was developed by the Board in response to a Directive from the Minister of Energy dated March 31, 2010.

The programs for which Toronto Hydro is seeking approval are: Business Outreach and Education; Commercial Energy Management and Load Control; Commercial, Institutional and Small Industrial Monitoring and Targeting; Community Outreach and Education Initiative; Flat Rate Water Heater Conversion & Demand Response; Greening Greater Toronto Commercial Building Energy Initiative; Hydronic System Balancing Program; In Store Engagement and Education Initiative; and, Multi-Unit Residential Demand Response. Toronto Hydro seeks approval for a total of \$56.3 million. If approved, the CDM programs will be funded by all provincial ratepayers through the Global Adjustment Mechanism, which is a part of the "commodity" line item on a standard residential bill.

### **How to see Toronto Hydro-Electric System Limited's Applications and Pre-filed Evidence**

Copies of the applications and the pre-filed evidence in support of the application will be available for public inspection at the Board's offices and at both Toronto Hydro-Electric System Limited's head office.

### **Hearing**

The Board will hold either an oral or written hearing for this application. Further direction in this respect will be provided in due course.

### **How to Participate**

If you would like to participate in this proceeding, please specify the application's Board File No. EB-2011-0011.

You may participate in this proceeding in one of three ways:

#### **1. Become an Intervenor**

Intervenors participate actively in the proceeding (i.e., submit written questions, evidence, and arguments, and cross-examine witnesses at an oral hearing).

A request for intervenor status must be made by letter of intervention and be received by the Board no later than **10 days** from the publication or service date of this notice. A letter of intervention must include: (a) a description of how you are, or may be, affected by the outcome of this proceeding; (b) if you represent a group, a description of the group and its membership; and (c) whether you intend to seek an award of costs and the grounds for your cost award eligibility.

You must provide a copy of your letter of intervention to the applicant.

Everything an intervenor files with the Board, including the intervenor's name and contact information, will be placed on the public record, which means that all filings will be available for viewing at the Board's offices and will be placed on the Board's website.

If you already have a user ID, please submit your intervention request through the Board's web portal at [www.errr.oeb.gov.on.ca](http://www.errr.oeb.gov.on.ca). Additionally, two paper copies must be submitted to the address set out below.

If you do not have a user ID, visit the Board's website under e-Filing Services and complete a user ID/password request form. For instructions on how to submit documents and naming conventions please refer to the RESS Document Guidelines found at [www.oeb.gov.on.ca/OEB/Industry](http://www.oeb.gov.on.ca/OEB/Industry), e-Filing Services.

The Board also accepts interventions by e-mail, at the address below, and again, two additional paper copies are required. Those who do not have internet access are required to submit their intervention request on a CD in PDF format, along with two paper copies.

## **2. Send a Letter with your Comments to the Board**

If you wish to comment on the proceeding without becoming an intervenor, you may submit a letter of comment to the Board Secretary.

All letters of comment sent to the Board will be placed on the public record, which means that the letters will be available for viewing at the Board's offices and will be placed on the Board's website.

Before placing the letter of comment on the public record, the Board will remove any personal (i.e., not business) contact information from the letter of comment (i.e., the address, fax number, phone number, and e-mail address of the individual). However, the name of the individual and the content of the letter of comment will become part of the public record.

A complete copy of your letter of comment, including your name, contact information, and the content of the letter, will be provided to the applicant and the Hearing Panel.

Your letter of comment must be received by the Board no later than **30 days** from the publication or service date of this notice. The Board accepts letters of comment by either post or e-mail at the addresses below.

### **3. Become an Observer**

Observers do not participate actively in the proceeding but receive documents issued by the Board in the proceeding. There is no fee for observers to receive documents issued by the Board.

A request for observer status must be made in writing and be received by the Board no later than **10 days** from the publication or service date of this notice. The Board accepts observer request letters by either post or e-mail at the addresses below.

All letters requesting observer status will become part of the public record, which means that the letters will be available for viewing at the Board's offices and will be placed on the Board's website.

Before placing the request for observer status on the public record, the Board will remove any personal (i.e., not business) contact information from the request (i.e., the address, fax number, phone number, and e-mail address of the individual). However, the name of the individual and the content of the request for observer status will become part of the public record.

Observers may also request documents filed by the applicant and other parties to the proceeding but must request these documents directly from the relevant party. Observers may be required to pay for the costs of reproducing and delivering the material.

Most documents filed in this application will also be available on the Board's website.

#### **Need More Information?**

Further information on how to participate may be obtained by visiting the Board's Web site at [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca) or by calling our Consumer Relations Centre at 1-877-632-2727.

#### **How to Contact Us**

In responding to this notice please reference Board file number EB-2011-0011. It is also important that you provide your name, postal address, telephone number and, if

available, an e-mail address and fax number. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than **4:45 p.m. on the required date.**

For your convenience, the Board accepts letters of comment by either post or e-mail. Our e-mail address is [Boardsec@oeb.gov.on.ca](mailto:Boardsec@oeb.gov.on.ca). Please include the application file reference number in the subject line of your e-mail.

**IMPORTANT**

**IF YOU DO NOT FILE A WRITTEN SUBMISSION OBJECTING TO A WRITTEN HEARING OR DO NOT PARTICIPATE IN THE HEARING BY FILING WRITTEN SUBMISSIONS IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED WITHOUT YOUR PARTICIPATION AND YOU WILL NOT BE ENTITLED TO FURTHER NOTICE IN THIS PROCEEDING.**

**Addresses**

Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 27th Floor  
Toronto ON M4P 1E4

Attention: Ms. Kirsten Walli  
Board Secretary

Tel: 1-877-632-2727 (toll free)  
Fax: 416 440-7656  
Email: [boardsec@oeb.gov.on.ca](mailto:boardsec@oeb.gov.on.ca)

Toronto Hydro-Electric System Limited (Head Office)  
14 Carlton Street  
Toronto ON M5B 1K5

Attn: Mr. Glen A. Winn  
Manager, Regulatory Applications & Compliance

Tel: 416-542-2517  
Fax: 416-542-3024  
Email: [regulatoryaffairs@torontohydro.com](mailto:regulatoryaffairs@torontohydro.com)

**DATED** at Toronto, January 24, 2011  
**ONTARIO ENERGY BOARD**

*Original Signed By*

Kirsten Walli  
Board Secretary