

INSTRUCTIONS TO JOIN THE RRF WEBCAST

Wednesday February 2, 2010

9:30 am – 3:00 pm

To view the slide presentations and participate in the audio portion of the Conference, you will need to use your computer (with internet connection) and your telephone at the same time. You will need Microsoft Office *Live Meeting* installed on your computer to access the webcast. If you do not have it installed or aren't sure, see *First Time MS Office Live Meeting User?* below.

Webcast Link and Teleconference Access:

The **slide presentations** shown at the conference can be viewed by clicking the link below or copying the URL into your browser.

<https://www.livemeeting.com/cc/ontarioenergyboard/join?id=7K2FQT&role=attend&pw=8Kp%3DC%3CC>

To **hear the audio portion of the conference and to ask questions**, dial the appropriate teleconference access number below and key in the Participant Code number shown.

416-340-2217 (Local calls only)

1 (866) 696-5910 (Toll-free)

Participant Code: 2225866

IMPORTANT – First Time MS Office Live Meeting User?

You can check your system to make sure it is ready to use MS Office Live Meeting by clicking the following URL or copying it into your browser: <http://go.microsoft.com/fwlink/?LinkId=90703>
If your system is not ready, you may wish to contact your local technical support for assistance.

To check your browser prior to the meeting, click the link below or copy the URL into your browser and click continue at the prompt. The MS Office Live Meeting screen will appear without content.

<https://www.livemeeting.com/cc/ontarioenergyboard/join?id=check&role=attend>

NEED TECHNICAL SUPPORT?

The Ontario Energy Board's Help Desk can be contacted via e-mail at it.help@oeb.gov.on.ca or by calling 416-481-1967 or 1-888-632-6273 (toll-free) and press extension 555 for lthelp.

Troubleshooting – Follow these steps if you are unable to join the meeting:

1. Copy this address and paste it into your web browser:

<https://www.livemeeting.com/cc/ontarioenergyboard/join>

2. Copy and paste the required information:

Meeting ID: 7K2FQT

Entry Code: 8Kp=C<C

Location: <https://www.livemeeting.com/cc/ontarioenergyboard>

Notice – MS Office Live Meeting can be used to record meetings. By participating in this meeting, you agree that your communications may be monitored or recorded at any time during the meeting.