



Jay Shepherd

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BY EMAIL and RESS

February 14, 2011

Ontario Energy Board
2300 Yonge Street
27th Floor
Toronto, Ontario
M4P 1E4

Attn: Kirsten Walli, Board Secretary

Dear Ms. Walli:

Re: EB-2010-0144 – Waterloo North Hydro – Technical Conference Questions

Please find attached the Technical Conference questions of the School Energy Coalition (SEC) for EB-2010-0144 pursuant to Procedural Order #2 issued by the Board on the 21st of January.

Should you require additional information, please do not hesitate to contact me.

Sincerely,
Jay Shepherd P.C.

Mark Rubenstein

cc: Applicant and Intervenors (by email)

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Ontario Energy Board

IN THE MATTER OF the *Ontario Energy Board Act, 1998*,
S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Waterloo North
Hydro Inc. for an order approving just and reasonable rates and
other charges for electricity distribution to be effective May 1,
2011.

TECHNICAL CONFERENCE QUESTIONS

FROM THE

SCHOOL ENERGY COALITION

1. [SEC #6]
What % of files referred to the collection agency will be deemed bad debts.
2. [SEC #10]
Please provide details on the deferral of some smart meter work till 2011.
3. [SEC #11]
 - a) If in 2011 you anticipate a staff saving of one position, why has staffing & benefits increased by 7.4%?
 - b) Please explain how TOU billing will require additional staff resources?
4. [SEC #15]
 - a) Please explain the reason for revising the Service Centre Building Maintenance costs provided in the Interrogatory responses?
 - b) Has the revenue requirement been updated to reflect the change?
 - c) Please explain the increase in labour costs from 2010 to 2011?
5. [EP #5]
How did the Applicant reach the valuation of the estimated sale value of the Northfield facilities? Please provide all documents to support the valuation.
6. [EP #26b]
Please provide details and an update on the two vacant positions. How long has the position been vacant?

7. [EP #32]
 - a) How many temporary employees does WNH currently have?
 - b) Please provide details on what positions they hold.
 - c) What was the total amount of working days in 2009 and 2010 filed by all temporary employees?
8. [EP #37]

Please provide final 2010 data for the purchasing/stores department?
9. [Board Staff #7a]

Please provide specific details on why the furniture, “does not lend itself to modern working practices, and does not provide adequate workspace and efficient storage.”
10. [Board Staff #23]

Please provide all drivers for the reduced taxes/PILs estimates for 2010 and 2011 compared to previous historical actuals and provide a detailed breakdown for each.
11. [VECC #19a]

Please provide a table comparing the Board approved budgets contained in IR Table #19 to the actual amounts spent.
12. [VECC #19b]

Please provide a copy of the 2011 capital budget that was presented on December 16, 2010. Please provide copies, or list if already provided in this proceeding, all supporting documents presented.
13. [VECC #21]

Please provide a table comparing the Board approved budgets contained in IR Table #22 to the actual amounts spent.

Respectfully submitted on behalf of the School Energy Coalition this 14th day of February, 2011

Mark Rubenstein