

**Ontario Energy
Board**
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**Commission de l'énergie
de l'Ontario**
C.P. 2319
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2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
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BY E-MAIL

February 18, 2011

John Grotheer
President and CEO
Cambridge and North Dumfries Hydro Inc.
1500 Bishop Street, P.O. Box 1060
Cambridge ON N1R 5X6

LETTER OF DIRECTION

Dear Mr. Grotheer:

**Re: Cambridge and North Dumfries Hydro Inc.
Application for Licence Amendments
Board File No. EB-2011-0018**

The Ontario Energy Board has completed a preliminary review of your application. The Board expects to render a decision and/or order in this application on or about April 27, 2011.

The Board has now issued its Notice of Application and Written Hearing relating to your amendment licence application. The Board has posted the Notice on its website.

You are directed:

1. To immediately have the enclosed Notice headed with the Ontario government logo and the words "Ontario Energy Board", on your website.
2. To immediately serve a copy of the Notice and a suitable notification letter, in person, by courier or by registered mail, upon the 20 customers that are the subject of this application. The applicant should use the sample letter attached as appendix A to this letter of direction as a format for the suitable notification letter to the 20 customers.
3. To file with the Board affidavit evidence proving the above service immediately upon completion, with original post office registration receipts (where applicable), or courier confirmation lists attached as appendices.

4. To immediately have copies of the application made available for public review at the applicants' head offices.
5. To immediately provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

All correspondence to the Board regarding this matter must quote file number EB-2011-0018 and must consist of one electronic copy e-mailed to BoardSec@oeb.gov.on.ca and two hard copies filed with the Board Secretary.

NOTE:

IF YOU ARE UNABLE TO POST THE NOTICE ON YOUR WEBSITE AS DIRECTED OR IF YOU DO NOT HAVE A WEBSITE, YOU MUST INFORM THE BOARD IMMEDIATELY BY WAY OF LETTER DIRECTED TO THE BOARD SECRETARY.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

Encl.

Appendix A

Sample letter to the 20 customers that the applicant proposes to transfer from Hydro One Networks Inc. to Cambridge & North Dumfries Hydro Inc.

YOUR ELECTRICITY DISTRIBUTOR MAY BE CHANGING

Dear customer:

As you know, you are currently a customer of Hydro One Networks Inc. and receive your electricity bills from Hydro One. However, you may not know that your electricity is supplied by Cambridge & North Dumfries Hydro Inc. You are within one electricity distributor's service area but are actually served electricity from a second electricity distributor. This arrangement is known as a long term load transfer.

The Ontario Energy Board requires electricity distributors to eliminate long term load transfer arrangements by June 30, 2014.

Cambridge & North Dumfries Hydro with Hydro One's consent has applied to the Board for an order approving your transfer to Cambridge & North Dumfries Hydro. If the Board approves the transfer, you will become a customer of Cambridge & North Dumfries Hydro and your electricity rate may change – you will be supplied and billed by Cambridge & North Dumfries Hydro.

An official Notice of Application was issued by the Board, a copy of which is attached to this letter.

If you have any questions about this letter or the effect of this application on your electricity rate, please call (name of person) at Cambridge & North Dumfries Hydro at (phone number).