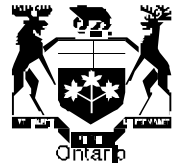


**Ontario Energy
Board**
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
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Numéro sans frais: 1-888-632-6273



BY E-MAIL

January 10, 2008

Ms. Sandra Gray
Whitby Hydro Electric Corporation
100 Taunton Rd. E
Whitby, ON L1N 5R8

Mr. Axel Starck
Veridian Connections Inc.
55 Taunton Rd. E
Ajax, ON L1T 3V3

LETTER OF DIRECTION

Dear Ms. Gray and Mr. Starck:

**Re: Application for Licence Amendments and Sale of Distribution Assets
Board File No. EB-2007-0967**

The Ontario Energy Board has now issued its Notice of Application with respect to the above application and a copy is enclosed.

You are directed:

1. To immediately have the Notice posted on the applicants' websites.
2. To immediately serve in person, by courier or by registered mail, upon the six customers that the applicants propose to transfer from Whitby Hydro Electric Corporation to Veridian Connections Inc.:
 - a copy of the Notice
 - a suitable notification letter, based on the sample letter attached as Appendix A to this Letter of Direction
3. To file with the Board affidavit evidence proving the above service immediately upon completion, with original post office registration receipts (where applicable), or courier confirmation lists attached as appendices.

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4. To immediately have copies of the application made available for public review at the applicants' head offices.
5. To immediately provide a copy of the application to any person upon request.

Yours truly,

Original signed by

John Pickernell
Assistant Board Secretary

Encl.

Appendix A

Sample letter to the 6 customers that the applicants propose to transfer from Whitby Hydro Electric Corporation to Veridian Connections Inc.

YOUR ELECTRICITY DISTRIBUTOR MAY BE CHANGING

Dear customer:

As you know, you are currently a customer of Whitby Hydro Electric Corporation and receive your electricity bills from Whitby Hydro Electric Corporation. However, you may not know that your electricity is supplied by Veridian Connections Inc. You are within one electricity distributor's service area but are actually served electricity from a second electricity distributor. This arrangement is known as a long term load transfer.

The Ontario Energy Board requires electricity distributors to eliminate long term load transfer arrangements before January 31, 2009.

Both Veridian Connections Inc. and Whitby Hydro Electric Corporation have applied to the Board for an order approving your transfer to Veridian Connections Inc. If the Board approves the transfer, you will be supplied and billed by Veridian Connections Inc. This means that you will become a customer of Veridian Connections Inc. and your electricity rate may change.

An official Notice of Application was issued by the Board, a copy of which is attached to this letter.

If you have any questions about this letter or the effect of this application on your electricity rate, please call (name of person) at Whitby Hydro Electric Corporation at (phone number).