

**Hydro One Networks Inc.**

8<sup>th</sup> Floor, South Tower  
483 Bay Street  
Toronto, Ontario M5G 2P5  
www.HydroOne.com

Tel: (416) 345-5700  
Fax: (416) 345-5870  
Cell: (416) 258-9383  
Susan.E.Frank@HydroOne.com



**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs

BY COURIER

March 1, 2011

Ms. Kristen Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge St., Suite 2700  
Toronto, ON,  
M4P 1E4

Dear Ms. Walli,

**EB-2007-0722 – OEB Revised Proposed Code Amendments Regarding Customer Service –  
Comments from Hydro One Remote Communities Inc. on the Revised Updated Proposed Low-  
Income and Other Customer Service**

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Hydro One Remotes Communities Inc. (Remotes) supports the submissions of Hydro One Networks on the Revised Updated Proposed Low-Income and other Customer Service Amendments to the Distribution System Code, the Retail Settlement Code and the Standard Service Supply Code issued February 8, 2011.

Remotes requests that the Board consider its updated application for exemptions from several of the DSC amendments filed on March 1, 2011 (EB-2011-0021 – Remotes Application for an Exemption from Sections of the DSC) when it is finalizing these amendments to the DSC.

Please direct any questions related to this application to Ruth Greey at 416 345-6408 or [ruth.greey@hydroone.com](mailto:ruth.greey@hydroone.com).

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank