**Important Information About Your Rates**

**April 2011**

**Rate 201 – Fort Frances Area**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $43.92 for a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.2948 ¢/m3 to 13.8259 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.5677 ¢/m3 to 5.8902 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 201 – Fort Frances Area**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $59.58 for a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 1.5677 ¢/m3 to 5.8902 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 101 – Northwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $46.20 for a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3001 ¢/m3 to 13.8995 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.6618 ¢/m3 to 6.2986 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 101 – Northwestern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $62.01 for a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 1.6618 ¢/m3 to 6.2986 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 301 – Northern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $55.62 for a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3071 ¢/m3 to 13.9965 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 2.0284 ¢/m3 to 7.6500 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 301 – Northern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $71.60 for a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 2.0284 ¢/m3 to 7.6500 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 601 – Eastern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $62.42 for a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3134 ¢/m3 to 14.0797 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 2.2981 ¢/m3 to 8.7602 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 601 – Eastern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $78.59 for a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 2.2981 ¢/m3 to 8.7602 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8527 ¢/m3 to 0.9246 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.7348 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 210 – Fort Frances Area**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $1468.39 for a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.2948 ¢/m3 to 13.8259 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.4799 ¢/m3 to 5.4556 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 210 – Fort Frances Area**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $2028.90 for a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 1.4799 ¢/m3 to 5.4556 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m3 of gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 110 – Northwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $1551.05 for a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3001 ¢/m3 to 13.8995 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.5741 ¢/m3 to 5.8640 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 110 – Northwestern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $2116.50 for a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 1.5741 ¢/m3 to 5.8640 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m3 of gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 310 – Northern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $1885.41 for a typical Rate 310 customer in northern Ontario using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3071 ¢/m3 to 13.9965 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.9407 ¢/m3 to 7.2154 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 310 – Northern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $2457.39 for a typical Rate 310 customer in northern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 1.9407 ¢/m3 to 7.2154 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m3 of gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate 610 – Eastern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and gas commodity price adjustment rates, and an increase to the transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $2130.49 for a typical Rate 610 customer in eastern Ontario using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3134 ¢/m3 to 14.0797 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 0.3079 ¢/m3 to -2.6375 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 2.2104 ¢/m3 to 8.3256 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate 610 – Eastern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ transportation, transportation price adjustment, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $2708.26 for a typical Rate 610 customer in eastern Ontario using 93,000 m3 of natural gas a year and buying gas through an energy marketer.

**Transportation**

The transportation rate increased by 2.2104 ¢/m3 to 8.3256 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

**Transportation Price Adjustment**

The transportation price adjustment rate increased by 0.8377 ¢/m3 to 0.9223 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 1.6053 ¢/m3 to 0.0000 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m3 of gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate M1 – Southwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery price adjustment rates, and an increase to the gas commodity price adjustment, transportation and delivery rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $28.30 for a typical Rate M1 customer in southwestern Ontario using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3134 ¢/m3 to 14.0797 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.1439 ¢/m3 to -0.7597 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.2065 ¢/m3 to 5.5568 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.0431 ¢/m3 to 0.0003 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate M1 customer in southwestern Ontario using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate M1 – Southwestern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved a decrease to Union Gas’ delivery price adjustment rate, and an increase to the delivery rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $0.89 for a typical Rate M1 customer in southwestern Ontario using 2,600 m3 of natural gas a year and buying gas through an energy marketer.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.0431 ¢/m3 to 0.0003 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate M1 customer in southwestern Ontario using 2,600 m3 of gas a year and buying gas through an energy marketer.



**Important Information About Your Rates**

**April 2011**

**Rate M2 – Southwestern Ontario**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity rate, and an increase to the gas commodity price adjustment, transportation, delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $802.57 for a typical Rate M2 customer in southwestern Ontario using 73,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 0.3134 ¢/m3 to 14.0797 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 0.1439 ¢/m3 to -0.7597 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 1.2065 ¢/m3 to 5.5568 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.4748 ¢/m3 to 0.0003 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate M2 customer in southwestern Ontario using 73,000 m3 of gas a year.



**Important Information About Your Rates**

**April 2011**

**Rate M2 – Southwestern Ontario**

**Energy Marketer Customer**

The Ontario Energy Board approved an increase to Union Gas’ delivery and delivery price adjustment rates as of April 1, 2011. The enclosed bill uses the new rates.

The total annual bill increase will be $33.07 for a typical Rate M2 customer in southwestern Ontario using 73,000 m3 of natural gas a year and buying gas through an energy marketer.

## Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.4748 ¢/m3 to 0.0003 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of April 1, 2011. The annual impacts are based on a typical Rate M2 customer in southwestern Ontario using 73,000 m3 of gas a year and buying gas through an energy marketer.

