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March 28, 2011

Low-Income Energy Network
c/o Advocacy Centre for Tenants Ontario (ACTO)
425 Adelaide St. West, 5th floor
Toronto, ON M5V 3C1
Attention: Zeenat Bhanji, Coordinator

Dear Ms. Bhanji:

Re: Low-Income CDM Programs

I am writing in response to your letter dated March 25, 2011.

The OPA shares your interest in ensuring that low-income consumers are given an opportunity in the near future to manage their electricity bills.

I am pleased to be able to advise you that the OPA-Contracted Province-Wide Low-Income Single Family Homes Program ("Low-Income Single Family Homes Program") is scheduled to launch in May 2011. The timing and extent of program uptake will depend on the program execution strategies deployed by the LDCs.

Please also note that certain low-income multi-family buildings are currently eligible for the OPA-Contracted Province-Wide CDM Program for the commercial and institutional sectors that became available in February this year.

The OPA has worked closely with the LDCs to ensure a well-designed program for the low-income sector. It also engaged in stakeholder consultation in August and September 2010 to review the proposed 2011-2014 low-income program, which resulted in some modifications to program design.

In addition, Toronto Hydro's low-income single family home program previously in market was extended from January to June 2011 to allow Toronto Hydro to continue to serve its low-income customers until the province-wide program becomes available.

With respect to your request that the OPA indicate whether the Low-Income Single Family Homes Program has been "established", and if not, when it will be established, the OPA is of the

Ontario Power Authority

view that it is the responsibility of the Ontario Energy Board to rule on when a program is established within the meaning of the Conservation Code.

Please feel free to contact Andrew Pride or me if you wish to discuss this matter further.

Yours truly,

A handwritten signature in black ink, appearing to read 'Michael Lyle', with a stylized flourish at the end.

Michael Lyle
Vice-President, Legal and Regulatory Affairs

cc. Hon. Brad Duguid, Minister of Energy
Tamar Heisler, Senior Policy Advisor to the Minister of Energy
Andrew Pride, Vice-President, Conservation, Ontario Power Authority