

**Ontario Energy
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**Commission de l'énergie
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April 14, 2011

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, Suite 2700
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Orangeville Hydro Limited - Exemption from Mandated Time-of-Use Pricing
Date for Regulated Price Plan Consumers
Board File No.: EB-2011-0082**

Please find enclosed Board Staff interrogatories respecting the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

Original signed by

George Dimitropoulos
Analyst, Licence Applications

Attachment

Board Staff Interrogatories
Application for Exemption from Mandated Time-of-Use Pricing
Date for Regulated Price Plan Consumers
Orangeville Hydro Limited
EB-2011-0082
Dated April 14, 2011

Board Staff question 1

Preamble

Orangeville Hydro Limited ("Orangeville Hydro") filed an application dated March 15, 2011 with the Ontario Energy Board for a licence amendment granting an exemption in relation to the mandated date for the implementation of Time-of-Use ("TOU") pricing rates for Regulated Price Plan consumers.

Orangeville Hydro is applying for an exemption from its June 2011 mandatory TOU date and requesting a new mandatory TOU date of September 2011. Orangeville Hydro states the reason for the exemption is due to delays experienced implementing and coordinating the roll-out and training on a new customer information system and advanced metering infrastructure network, which has caused Orangeville Hydro to fall behind on original wave testing dates with the Independent Electricity System Operator.

Questions

- a) Please confirm the status of Orangeville's smart meter deployment and TOU implementation as of April 1, 2011.
- b) Please describe in detail the factors that Orangeville considered in making this application, including a clear description of the unanticipated and extraordinary circumstances that have prompted Orangeville's application.
- c) Please explain the issues Orangeville has encountered during its wave testing and TOU implementation, including timelines.
- d) Please explain how Orangeville's implementation experience has differed from Orangeville's expectations when it filed its baseline plan with the Board.
- e) Are there any other factors (internal and/or external) that Orangeville has identified that may hinder its ability to comply with their requested mandatory TOU date?