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File: 5555

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April 18, 2011

Ontario Power Authority
120 Adelaide Street West
Suite 1600
Toronto, ON M5H 1T1

Attention: Ms. Martha McOuat, Senior Regulatory Advisor

Dear Ms. McOuat:

**Re: LIEN areas of interest for oral hearing
Board File No. EB-2010-0279 Ontario Power Authority Proposed Fiscal 2011
Expenditure and Revenue Requirement**

As you know, we are counsel to the Low-Income Energy Network (LIEN).

Further to the Board's direction and your letter of April 13th, we advise of LIEN's areas of interest in the oral hearing.

LIEN has a general interest in Strategic Objective #1, in particular, responding to Minister's Directives (Issue 1.1a). LIEN is interested in how the OPA is supporting the IPSP, the next steps in this planning process and the implications this timing will have on CDM (Issue 1.1c)). LIEN is also interested in how the IPSP will support Community Integrated Plans for Ontario's remote communities (issue 1.1e).

LIEN has a strong interest in Strategic Objective #2 in its entirety. Specifically, but not limited to whether the OPA has provided reasonable and appropriate information regarding the achievement and efficiency of its performance regarding conservation planning and program design in partnership with LDCs (issue 2.1a), and building capability of the conservation services industry, and the related OPA resource allocations (issue 2.1c). .

LIEN has interest in Strategic Objective #4 so far as organizational capacity is allocated, as LIEN requested in its Interrogatories under this Objective. LIEN identifies the need for improved tracking of use of time and money spent by OPA on CDM Programs, currently and going forward. This area of interest overlaps with Strategic Objective #2.

LIEN has significant interest in Strategic Objective #5. LIEN seeks greater and more timely transparency from the OPA. This includes improving the availability and timing



of the availability of information for consumers on OPA's website and creation of an effective consultative process and communication vehicle for design and implementation of CDM Programs on an ongoing basis.

LIEN identifies Issue #6 as important. LIEN seeks standardized metrics for tracking program success (e.g. total dollars spent per unit of savings achieved, program participants by participant type (sector/subsector) by geographic community, average and median savings per customer by type by geographic community per dollar spent).

LIEN has interest in Issue #7, specifically that the proposed usage fee is reasonable and appropriate.

LIEN does not see Strategic Objective #3, #8 or #9 as areas of interest to it.

We trust the above will assist the OPA. Please do not hesitate to contact us if clarification is needed.

Yours truly,

A handwritten signature in blue ink, reading 'Juli Abouchar', with a long, sweeping horizontal line extending to the right.

Juli Abouchar

Partner

*Certified as a Specialist in Environmental Law
by the Law Society of Upper Canada*

cc: OEB attention: Kirsten Walli, Board Secretary
All Parties

Document #: 421833