



EB-2011-0021

IN THE MATTER OF the *Ontario Energy Board Act*,
1998, S.O. 1998, c. 15, Schedule B;

AND IN THE MATTER OF an application pursuant to
section 74 of the *Ontario Energy Board Act*, 1998 by
Hydro One Remote Communities Inc. to amend its
Electricity Distribution Licence ED-2003-0037.

PROCEDURAL ORDER NO. 1

Hydro One Remote Communities Inc. ("Remotes") has filed an application with the Ontario Energy Board under section 74 of the *Ontario Energy Board Act*, 1998, for an order of the Board to amend Remotes' distribution licence. Remotes is requesting an exemption from sections 2.7.1.2; 2.7.2; 2.8.1; 4.2.2.3; 4.2.3.1(a); 6.1.2.1; 6.1.2.2 and 7.10 of the Distribution System Code (the "DSC").

The above noted sections of the DSC include:

- (a) Arrears payment arrangements with low-income energy consumers;
- (b) Opening and closing of the accounts at the request of a third party within prescribed timelines; and
- (c) Disconnection notice and reconnection timelines.

The Board issued its Notice of Application and Hearing on March 21, 2011. Remotes was directed to:

- (a) Post the Notice on its website; and
- (b) Publish the Notice in one issue of the English, French, Cree, Ojibway and Oji-Cree language newspapers having the highest paid circulation in Remotes' service area.

The Board received a request for intervention and cost eligibility from Nishnawbe Aski Nation ("NAN"). The Board has determined that NAN will be granted intervenor status and will be eligible for an award of its reasonably incurred costs in this proceeding, subject to Remotes' right to object within ten days of this Procedural Order.

There were no other requests for intervention.

The Board has decided to proceed by way of written hearing and considers it necessary to make provision for the following procedural matters. Please note that this Procedural Order may be amended, and further procedural orders may be issued from time to time.

THE BOARD ORDERS THAT:

1. If NAN or Board staff wish information and material from the applicant that is in addition to the information filed with the Board, and that is relevant to the hearing, that party shall request it by written interrogatories filed with the Board and delivered to the applicant and NAN on or before **May 12, 2011**.
2. The applicant shall file complete responses to the interrogatories with the Board and deliver them to NAN on or before **May 26, 2011**.
3. If NAN or Board staff wish to make a submission on the application that party must file the submission with the Board, deliver it to the applicant and NAN by **June 9, 2011**.
4. If Remotes wishes to file a response to any submission, the response must be filed with the Board and delivered to NAN by **June 23, 2011**.

All filings to the Board must quote the file number, EB-2011-0021, be made through the Board's web portal at www.errr.ontarioenergyboard.ca, and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Please use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at www.ontarioenergyboard.ca. If the web portal is not available you may email your document to the address below. Those who do not have internet access are required to

submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 7 paper copies.

All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

ADDRESS

Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto ON M4P 1E4
Attention: Board Secretary

Tel: 1-877-632-2727 (toll free)
Fax: 416-440-7656
E-mail: Boardsec@ontarioenergyboard.ca

DATED at Toronto, April 21, 2011

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary