

**Ontario Energy Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



April 29, 2011

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, Suite 2700  
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Wasaga Distribution Inc. - Extension to Mandated Time-of-Use Pricing Date  
for Regulated Price Plan Consumers  
Board File No.: EB-2011-0094**

Please find enclosed Board Staff interrogatories with respect to the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

*Original Signed By*

George Dimitropoulos  
Analyst, Licence Applications

Attachment

**Board Staff Interrogatories**  
**Application for Extension to Mandated Time-of-Use Pricing**  
**Date for Regulated Price Plan Consumers**  
**Wasaga Distribution Inc.**  
**EB-2011-0094**  
**Dated April 29, 2011**

**Board Staff question 1**

Preamble

Wasaga Distribution Inc. ("Wasaga Distribution") filed an application dated April 2, 2011 with the Ontario Energy Board for a licence amendment granting an extension in relation to the mandated date for the implementation of Time-of-Use ("TOU") pricing rates for Regulated Price Plan consumers.

Wasaga Distribution has applied for an extension to their mandatory June 2011 TOU pricing date and requested a new date of November 2011. Wasaga states the extension is necessary as a result of delays experienced implementing a new customer information system and advanced metering infrastructure and technical issues that have arisen during testing with the Independent Electricity System Operator.

Questions

- a) Please confirm the status of Wasaga Distribution's smart meter deployment and TOU implementation as of April 1, 2011.
- b) Please specify and describe in detail the extraordinary and unanticipated circumstances that have led Wasaga Distribution to request an extension to its mandatory TOU pricing date, including a description of the nature and impact on Wasaga Distribution's implementation schedule from "unforeseen delays that were not anticipated when testing began", testing that "has proven to be more resource intensive than anticipated", and Wasaga Distribution's statement that "several technical issues have caused delays."
- c) Please provide the details of and rationale for the "staged process" of Wasaga Distribution's implementation plan associated with mandatory TOU pricing date, including the billing cycle dates (and number of customers on each billing date) when customers will begin to be billed on a TOU basis.
- d) Are there any other factors (internal and/or external) that Wasaga Distribution has identified that may hinder its ability to comply with their requested mandatory TOU date?