Ontario Energy Board

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May 2, 2011

Ms. Kirsten Walli Board Secretary Ontario Energy Board P.O. Box 2319 2300 Yonge Street, Suite 2700 Toronto ON M4P 1E4

Dear Ms. Walli:

Re: Renfrew Hydro Inc. – Extension to Mandated Time-of-Use

Pricing Date for Regulated Price Plan Consumers

Board File No.: EB-2011-0093

Please find enclosed Board Staff interrogatories respecting the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

Original Signed By

George Dimitropoulos Analyst, Licence Applications

Attachment

Board Staff Interrogatories Application for Extension to Mandated Time-of-Use Pricing Date for Regulated Price Plan Consumers Renfrew Hydro Inc. EB-2011-0093 Dated May 2, 2011

Board Staff question 1

Preamble

Renfrew Hydro Inc. ("Renfrew Hydro") filed an application dated April 1, 2011 with the Ontario Energy Board for a licence amendment granting an extension in relation to the mandated date for the implementation of Time-of-Use ("TOU") pricing rates for Regulated Price Plan consumers.

Renfrew Hydro has applied for an extension to its mandatory June 2011 TOU pricing date and requested a new TOU pricing date of October 2011. Renfrew Hydro states the extension is necessary as a result of delays experienced implementing testing requirements for advanced metering infrastructure integration with the customer information system. Renfrew Hydro is also requesting an extension to their TOU pricing date to gain efficiencies from aligning with the TOU pricing dates of Ottawa River Power Corporation, Hydro 2000 Inc. and Cooperative Hydro Embrun Inc.

Questions

- a) Please confirm the status of Renfrew Hydro's smart meter deployment and TOU implementation as of April 1, 2011.
- b) Please specify and describe in detail the extraordinary and unanticipated circumstances that have led Renfrew Hydro to request an extension to its mandatory TOU pricing date, including an update regarding the status of Refrew Hydro's AMI provider being unable to submit meter readings to the MDM/R because of compatibility issue with the files generated from Renfrew Hydro's customer information system.
- c) Are there any other factors (internal and/or external) that Renfrew Hydro has identified that may hinder its ability to comply with their requested mandatory TOU date?