



P.O. Box 20, 950 River Road West, Wasaga Beach, Ontario L9Z 1A2  
Tel: (705) 429-2517 Fax: (705) 429-2590 E-mail: hydro@wasagadist.ca

**RECEIVED**

MAY 11 2011

ONTARIO ENERGY BOARD  
OFFICE OF THE BOARD SECRETARY

May 4, 2011

Ontario Energy Board  
P.O. Box 2319  
27<sup>th</sup> Floor, 2300 Yonge Street  
Toronto, Ontario  
M4P 1E4

*11/5/11*

**Attention: George Dimitropoulos - Analyst, Licence Applications**

Dear Mr. Dimitropoulos:

**Re: Wasaga Distribution Inc. – Extension to Mandated Time-of-Use Pricing Date for Regulated Price Plan Consumers. Board File No.: EB-2011-0094**

As per your letter of April 29, 2011, please find the following responses to the questions that we asked in the Board Staff Interrogatories:

Questions

- a) Please confirm the status of Wasaga Distribution's smart meter deployment and TOU implementation as of April 1, 2011.

Reply: Please see attached "Smart Meter Time of Use: Wasaga Distribution Inc.: Submitted"

- b) Please specify and describe in detail the extraordinary and unanticipated circumstances that have led Wasaga Distribution to request an extension to its mandatory TOU pricing date, including a description of the nature and impact on Wasaga Distribution's implementation schedule from "unforeseen delays that were not anticipated when testing began", testing that "has proven to be more resource intensive than anticipated", and Wasaga Distribution's statement that "several technical issues have caused delays."

Reply: Issues configuring AS2 client with hosted CIS environment caused a two week delay that was unforeseen. A new CIS system was implemented January 2011 as the company had changed hands from Advanced Utility Systems to Harris – unforeseen to say the least. As such, staff is still familiarizing themselves with the new system. Configuration errors with some control files within the CIS hampered test results and transfer file creation, causing approximately a two week delay until we rectified the issue.

Before testing began, we had no idea of the length of time required to produce the testing scenarios for the MDM/R. This is taking us longer than we had anticipated due to business processes changes required because of MDM/R behavior, which has become evident during Unit Testing. Unit testing environment with the IESO has helped us test our processes, but it took longer and was more labour intensive than we had anticipated.

Timing issues with our TOU consultant have been evident due to the domino effect of delays from other clients. Several meetings with Jan Wynn from the IESO and our consultant arose in new project plans for us and many of their clients satisfying feasible timelines and milestones for both parties.

In summary, with the new systems and all the little delays, the net effect is a major time shift in TOU readiness.

- c) Please provide the details of and rationale for the “staged process” of Wasaga Distribution’s implementation plan associated with mandatory TOU pricing date, including the billing cycle dates (and number of customers on each billing date) when customers will begin to billed on a TOU basis.

Reply: Staged billing schedule is as follows:

**TOU Billing  
Schedule**

<b>Date</b>	<b>Billing Cycle</b>	<b># Customers</b>
Nov 18/11	5	1028
Nov 18/11	8	1448
Nov 18/11	9	2320
Oct 25/11	2	1015
Oct 25/11	4	2131
Oct 25/11	7	1450
Nov 2/11	3	734
Nov 2/11	6	1912

- d) Are there any other factors (internal and/or external) that Wasaga Distribution has identified that may hinder its ability to comply with their requested mandatory TOU date?

Reply: Implementation to web presentment may cause some technical difficulties.

I trust this is satisfactory, however if you have any further questions please do not hesitate to contact the undersigned.

Yours truly,

A handwritten signature in black ink, appearing to read 'D. Stavinga', with a long horizontal flourish extending to the right.

David Stavinga  
Manager, Energy Services

DS/nf  
Encl.

Summary

Distributor Name		
Wasaga Distribution Inc.		
For the Period From	For the Period To	First Submitted On
March 1, 2011	March 31, 2011	April 7, 2011
Submitter Name	Status	Due Date
David Stavinga	Submitted	April 11, 2011
RRR Filing No	Report Version	Edit Date
82	0	April 7, 2011 10:25 AM
Expiry Date		
April 12, 2011		

RPP Eligible Consumers:

Description	Residential Class	General Service Less Than 50kW Class	Total
Total Number of RPP-eligible consumers	11,249	771	12,020
Number of smart meters installed in the period	15	10	25
Number of smart meters registered with the MDM/R in the period	0	0	0
Number of RPP consumers being charged TOU prices added in the period	0	0	0
Total cumulative number of smart meters installed in the service area at the end of the period	11,208	766	11,974
Total cumulative number of smart meters registered with the MDM/R at the end of the period	0	0	0
Total cumulative number of consumers being charged TOU prices at the end of the period	0	0	0

Percentages (Calculated on Save)

Percentage of RPP-eligible consumers with smart meters installed at the end of the period

Residential Class	General Service Less Than 50kW Class	Total
99.60	99.40	99.60

Percentage of total smart meters installed that are registered with the MDM/R at the end of the period

Residential Class	General Service Less Than 50kW Class	Total
0.00	0.00	0.00

Percentage of total RPP-eligible consumers being charged TOU prices at the end of the period

Residential Class	General Service Less Than 50kW Class	Total
0.00	0.00	0.00

## Progress Report on SME Milestones

Activity	Original Scheduled Completion Date	Status	Expected Completion Date	Actual Completion Date
1. AMCC Internal Testing	May 12, 2010	Comp	May 12, 2010	May 12, 2010

Activity	Original Scheduled Completion Date	Status	Expected Completion Date	Actual Completion Date
2. CIS Internal Testing	April 30, 2011	On Sc	April 30, 2011	

Activity	Yes or No?	Expected Completion Date	Actual Completion Date
3. MDM/R Registration Application submitted	Yes	July 9, 2010	June 30, 2010

Activity	Yes or No?	Status, if Yes	Expected Completion Date	Actual Completion Date
4. Enrolment Wave requested and confirmed (Note: the SME will either confirm the requested start date or suggest an alternate)	Yes	On Sch	April 25, 2011	April 6, 2011

Activity	Original Scheduled Completion Date	Status	Expected Completion Date	Actual Completion Date
5. Unit Testing	January 31, 2011	Behin	April 18, 2011	

Activity	Original Scheduled Completion Date	Status	Expected Completion Date	Actual Completion Date
6. Submitted a completed Self Certification for Enrolment Testing SME_FORM_0007 (Note: This must be submitted at least one week prior to the confirmed enrolment wave start date)	February 18, 2011	Comp	March 18, 2011	April 7, 2011

Activity	Original Scheduled Completion Date	Status	Expected Completion Date	Actual Completion Date
7. System Integration Testing (SIT)	February 28, 2011	Behin	May 16, 2011	

Activity	Original Scheduled Completion Date	Status	Expected Completion Date	Actual Completion Date
8. Qualification Testing (QT)	March 25, 2011	Behin	June 9, 2011	
9. Self Certification - Cutover	April 29, 2011	Behin	June 30, 2011	
10. Transition to Production Operations	May 6, 2011	Behin	July 29, 2011	

**Additional Comments and Information**

**Additional Comments**

Declaration: I confirm that the information contained in this report is true, accurate, and complete.  
 IMPORTANT: Choose Yes to submit this filing. Otherwise the form will be saved but not submitted.

\* Submit Form

No