

**Ontario Energy  
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**Commission de l'énergie  
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**By E-MAIL**

May 20, 2011

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, Suite 2700  
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Welland Hydro-Electric System Corp. – Extension to Mandated Time-of-Use  
Pricing Date for Regulated Price Plan Consumers  
Board File No.: EB-2011-0116**

Please find enclosed Board Staff's interrogatories respecting the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

*Original Signed By*

George Dimitropoulos  
Advisor, Licence Applications

Attachment

**Board Staff Interrogatories**  
**Application for Extension to Mandated Time-of-Use Pricing Date for**  
**Regulated Price Plan Consumers**  
**Welland Hydro-Electric System Corp.**  
**EB-2011-0116**  
**Dated May 20, 2011**

**Board Staff question 1**

Preamble

Welland Hydro-Electric System Corp. ("Welland Hydro") filed an application dated April 19, 2011 with the Ontario Energy Board for a licence amendment granting an extension in relation to the mandated date for the implementation of Time-of-Use ("TOU") pricing rates for Regulated Price Plan consumers.

Welland Hydro has applied for an extension to its mandated TOU date of September 2011 and requested a new TOU date of January 2012. Welland Hydro states the extension to its mandated TOU date is necessary as a result of delays experienced implementing a new customer information system and the retirement of key personnel involved in this implementation.

Questions

- a) Please confirm the status of Welland Hydro's smart meter deployment and TOU implementation as of May 1, 2011.
- b) Please specify and describe in detail the extraordinary and unanticipated circumstances that have led Welland Hydro to request an extension to its mandated TOU pricing date.
- c) Please provide the timelines for Welland Hydro's revised MDM/R testing and enrollment schedule.
- d) Please provide the details of and rationale for Welland Hydro's proposed TOU billing implementation schedule, including:
  - i. billing cycle dates
  - ii. number of customers on each billing date
- e) Are there any other factors (internal and/or external) that Welland Hydro has identified that may hinder its ability to comply with their requested mandatory TOU date?

- f) Is there a possibility that Welland Hydro can gain efficiencies during TOU implementation and complete TOU rollout prior to the requested extension date? If so, what date does Welland Hydro expect it could complete TOU rollout by?