

**Ontario Energy
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**Commission de l'énergie
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June 16, 2011

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, Suite 2700
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Veridian Connections Inc. – Extension to Mandated Time-of-Use
Pricing Date for Certain Regulated Price Plan Consumers
Board File No.: EB-2011-0132**

Please find enclosed Board Staff interrogatories respecting the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

Original signed by

George Dimitropoulos
Advisor, Licence Applications

Attachment

Board Staff Interrogatories
Application for Extension to Mandated Time-of-Use Pricing Date
for Certain Regulated Price Plan Consumers
Veridian Connections Inc.
EB-2011-0132
Dated June 16, 2011

Board Staff question 1

Preamble

Veridian Connections Inc. ("Veridian") filed an application dated May 4, 2011 with the Ontario Energy Board for a licence amendment granting an extension in relation to the mandated date for the implementation of time-of-use ("TOU") pricing rates for certain Regulated Price Plan consumers.

Veridian is requesting an extension from its June 2011 TOU pricing date and requesting a new date of December 31, 2011 for approximately 7,100 customers residing in hard to reach locations in Veridian's service area. Veridian states the extension is necessary due to its smart meter installations being delayed due to restricted access to the meter base, physical barriers in front of meter bases, and difficulties in scheduling power interruptions for the affected customers.

Questions

- a) Please confirm the status of Veridian's smart meter deployment and TOU implementation as of June 1, 2011.
- b) Please provide the details of Veridian's proposed TOU billing implementation schedule, including the specific billing cycle dates and number of customers on each billing date.
- c) Please provide details on Veridian's plan, including timelines and action taken, to reach the "hard to reach" customers and transition them onto TOU pricing.
- d) Are there any other factors (internal and/or external) that Veridian has identified that may hinder its ability to comply with their requested mandatory TOU date?