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June 23, 2011

**VIA ELECTRONIC FILING AND EMAIL**

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 27<sup>th</sup> Floor  
Toronto, ON M4P 1E4

Burlington Hydro Inc.  
1340 Brant St.  
Burlington ON L7R 3Z7  
Attention: Stephen Shields

Dear Ms. Walli:

**Re: Application by Burlington Hydro Inc. for an Extension to its Mandated  
Time-of-Use Pricing Date for Regulated Price Plan Consumers;**

**Board File Number EB-2011-0137; Written Interrogatories**

Further to the Board's Notice of Application and Written Hearing, dated June 2, 2011,  
please find attached the Canadian Federation of Independent Business ("CFIB")  
interrogatories for the above mentioned proceeding.

All of which is respectfully submitted,

**FASKEN MARTINEAU DuMOULIN LLP**

A handwritten signature in black ink, appearing to read 'Richard D. Butler', written over a horizontal line.

Richard D. Butler

RB/fd

CC: *Satinder Chera, CFIB*  
*Paula Zarnett, BDR Consultant*

## **CANADIAN FEDERATION OF INDEPENDENT BUSINESS - INTERROGATORIES**

### **Application by Burlington Hydro Inc. for an Extension to its Mandated Time-of-Use Pricing Date for Regulated Price Plan Consumers;**

#### **Board File Number EB-2011-0137; Written Interrogatories**

1. Burlington Hydro states in its application that “significant customer distress” is expected on introduction of TOU rates. What data is presently available to Burlington to assess the impact of the change on small commercial customers, if the customers are not able to make changes in their consumption levels or load shapes?
2. Burlington Hydro is requesting “a period covering a number of billing cycles”, during which it plans to provide parallel billing information to customers. Is Burlington Hydro planning to collect the parallel billing information, either for all customers or for a sample, in order to determine the extent and distribution of bill impacts?
3. Please list and describe the measures that Burlington Hydro plans to take to assist customers generally, and small business customers specifically, during the postponement period, if approved by the Board.
4. Is Burlington Hydro confident that customer bill impacts can be mitigated by the new proposed implementation date of January 1, 2012? Why, or why not?
5. Has Burlington Hydro consulted with small business customers, or with organizations of small business in developing measures to reduce the negative impacts of time of use rates? If not, what is Burlington Hydro’s view of the potential value of such consultations?
6. Is Burlington Hydro aware of any requirement of the Ontario Energy Board for LDCs to compute and report customer bill impacts resulting from the implementation of TOU rates?