



EB-2011-0128

NOTICE OF APPLICATION AND WRITTEN HEARING FOR APPROVAL OF SMART METER COST RECOVERY

PowerStream Inc.

PowerStream Inc. ("PowerStream" or the "Applicant") has applied to the Ontario Energy Board (the "Board") for permission to increase delivery charges beginning November 1, 2011 related to final cost recovery incurred in the installation of smart meters. The application was filed on June 24, 2011 under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 (Schedule B).

PowerStream continues to operate two separate rate zones, PowerStream South, the legacy service area and PowerStream North, the Barrie service area. This application aims to recover costs for smart meters installed in the South rate zone between January 1, 2010 and April 30, 2011 and for smart meters installed in the North rate zone since program inception through April 30, 2011. PowerStream has requested that costs be recovered in the form of two rate riders for each rate zone. All rate riders are proposed to be effective November 1, 2011.

Delivery charges are one of four regular items on residential and general service customers' electric bills and vary depending on the amount of electricity consumed. If the application is fully approved, the monthly bill for a residential customer who consumes 800 kWh per month will increase by about \$2.27 for customers in the North rate zone and decrease by about \$0.13 for customers in the South rate zone. The monthly bill for a General Service customer consuming 2,000 kWh per month and having a monthly demand of less than 50 kW would increase by about \$7.44 in the North rate zone and decrease by about \$8.72 in the South rate zone. The changes to the Delivery charge proposed in this application are separate from other potential changes to the electricity bills.

For additional information on billing items visit:

<http://www.ontarioenergyboard.ca/OEB/Consumers/Electricity/Your+Electricity+Bill>.

The Board has assigned the application File No. EB-2011-0128. This application will proceed by way of a written hearing. The Board's decision on this application may have an effect on all of PowerStream's customers.

How to see PowerStream Inc.'s Application

A copy of the application and related documents may be viewed at the Board's office listed below or on the Board's website at:

http://www.rds.ontarioenergyboard.ca/webdrawer/webdrawer.dll/webdrawer/search/rec&sm_udf10=eb-2011-0128&sortd1=rs_dateregistered&rows=200.

A copy can also be viewed at PowerStream's office at the address indicated below or on its website <http://www.powerstream.ca>.

How to Participate

You may participate in this proceeding by requesting either intervenor or observer status, or by submitting a letter of comment:

1. **Intervenors** participate actively in the proceeding (i.e., submit written questions, evidence, and arguments, and cross-examine witnesses at an oral hearing). You may request intervenor status by sending a letter of intervention to the Board and copying the Applicant no later than **10 days** from the publication or service date of this notice. The letter of intervention must include:
 - a. A description of how you are, or may be, affected by the outcome of this proceeding;
 - b. If you represent a group, a description of the group and its membership; and
 - c. Whether you intend to seek an award of costs and the grounds for your cost award eligibility.
2. **Observers** do not participate actively in the proceeding but receive documents issued by the Board in the proceeding. (There is no fee for observers to receive documents issued by the Board.) You may request observer status by sending a

request to the Board and copying the Applicant no later than **10 days** from the publication or service date of this notice.

- 3. Letters of Comment** are to be sent to the Board no later than **30 days** from the publication or service date of this notice. All letters of comment will be placed on the public record, subject to the privacy terms for personal information stated below. This means that the letters will be available for viewing at the Board's offices and will be placed on the Board's website.

YOUR PERSONAL INFORMATION IS TREATED DIFFERENTLY DEPENDING ON HOW YOU CHOOSE TO PARTICIPATE IN THE HEARING:

- **Intervenors** - everything you file with the Board, including your name and contact information, will be placed on the public record (i.e., the public file and the Board's website).
- **Letters of comment or observers** - the Board removes any personal (i.e., not business) contact information from the letter of comment or the request for observer status (i.e., address, fax number, phone number, and e-mail address of the individual), however, your name and the content of the letter of comment or of the request for observer status will become part of the public record.

Filing Requirements for Intervenors

If you already have a user ID, please submit your intervention request through the Board's web portal at <https://www.errr.ontarioenergyboard.ca>. Additionally, two paper copies must be submitted to the address set out below.

If you do not have a user ID, visit the Board's website under e-Filing Services and complete a user ID/password request form. For instructions on how to submit documents and naming conventions please refer to the RESS Document Guidelines found at <http://www.ontarioenergyboard.ca/OEB/Industry>, e-Filing Services.

The Board also accepts interventions by e-mail, at the address below. Additionally, two paper copies must be submitted to the address set out below. Those who do not have internet access are required to submit their intervention request on a CD in PDF format, along with two paper copies.

Need more information?

For more information on how to participate please go to the Board's website at <http://www.ontarioenergyboard.ca/OEB/Industry/Regulatory+Proceedings/Hearings/Participating+in+a+Hearing> or call the Board at 1-888-632-6273 (toll free).

How to Contact the Board or PowerStream Inc.

Please reference Board file number EB-2011-0128 in the subject line of your e-mail or at the top of your letter. It is also important that you provide your name, postal address and telephone number and, if available, an e-mail address and fax number. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

IMPORTANT

IF YOU DO NOT FILE AN OBJECTION TO A WRITTEN HEARING OR DO NOT PARTICIPATE IN THE HEARING BY FILING A LETTER IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED WITHOUT YOUR PARTICIPATION AND YOU WILL NOT BE ENTITLED TO FURTHER NOTICE IN THIS PROCEEDING.

ADDRESSES

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Attention: Board Secretary
Filings:
<https://www.errr.ontarioenergyboard.ca/>

E-mail: boardsec@ontarioenergyboard.ca
Tel: 1-888-632-6273 (Toll free)
Fax: 416-440-7656

PowerStream Inc.
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DATED at Toronto, July 14, 2011

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary