

July 22, 2011

BY COURIER & RESS

Ms. Kirsten Walli, Board Secretary
ONTARIO ENERGY BOARD
2300 Yonge Street, 26th Floor, P.O. Box 2319
TORONTO, ON M4P 1E4

Re: Board File No. EB-2011-0239
Kitchener-Wilmot Hydro Inc. – TOU Extension for Certain RPP Customers

Dear Ms. Walli:

On June 14, 2011, Kitchener-Wilmot Hydro Inc., referred to herein as the Applicant or KWHI, filed its Application for an Extension to Mandated Time-of-Use Pricing Date for Certain RPP customers. Subsequently, on July 18, 2011, Board staff submitted its Interrogatories to KWHI. The Applicant now submits its responses to those interrogatories.

- a) *Please confirm the status of Kitchener-Wilmot's smart meter deployment, including meters with suspect data, for its General Service <50kW customers and TOU implementation as of July 1, 2011.*

Description	GS< 50 kW Class
Total Number of RPP-eligible Customers	7520
Total number of smart meters installed in the service area as of July 1, 2011	6726
Total number of smart meters registered with the MDM/R as of July 1, 2011.	6726
Total number of customers being charged TOU prices as of July 1, 2011.	0

- b) *Are there any other factors (internal and/or external) that Kitchener-Wilmot has identified that may hinder its ability to comply with their requested mandatory TOU date?*

The only factor that KWHI has identified that may hinder its compliance with the requested mandatory TOU date of January 31, 2012 is the ability of the AMI vendor to remedy the specific issue and receive Measurement Canada approval for the radio firmware upgrade required in a timely manner. Based on the information from Sensus and the lack of specific time frames provided, KWHI cannot be definitive at this time as to the TOU pricing commencement date. Sensus has stated that it believes that all necessary steps can be completed to have the meters fully compliant by January 31, 2012. As stated in KWHI's Application, remedies for the situation that KWHI finds itself in are not in the hands of KWHI, but in the hands of Sensus and Measurement Canada.

- c) *Please provide the details of and rationale for Kitchener-Wilmot's proposed TOU billing implementation schedule for the General Service <50kW customers, including billing cycle dates and number of customers on each billing date.*

KWHI will commence converting, by billing cycle, all of its General Service <50kW RPP Customers to TOU pricing commencing February 1, 2012. Each and every such General Service < 50kW RPP Customer would then be converted to TOU billing effective on the first day of their next billing cycle. Please see the details in the table below.

Cycle	Reading Start Date	Reading End Date	Bill Date	GS < 50kW Meters
04	01-Feb-12	02-Apr-12	23-Apr-12	270
06	02-Feb-12	03-Apr-12	24-Apr-12	423
07	03-Feb-12	04-Apr-12	25-Apr-12	240
08	06-Feb-12	05-Apr-12	26-Apr-12	54
09	07-Feb-12	10-Apr-12	27-Apr-12	45
10	08-Feb-12	11-Apr-12	30-Apr-12	186
11	09-Feb-12	11-Apr-12	30-Apr-12	225
12	13-Feb-12	13-Apr-12	01-May-12	158
13	14-Feb-12	16-Apr-12	02-May-12	244
14	15-Feb-12	17-Apr-12	03-May-12	802
15	16-Feb-12	18-Apr-12	04-May-12	411
16	17-Feb-12	19-Apr-12	07-May-12	154
17	21-Feb-12	20-Apr-12	08-May-12	141
18	22-Feb-12	23-Apr-12	09-May-12	249
19	23-Feb-12	24-Apr-12	10-May-12	178

20	24-Feb-12	25-Apr-12	11-May-12	35
21	27-Feb-12	26-Apr-12	14-May-12	30
22	28-Feb-12	27-Apr-12	15-May-12	55
23	29-Feb-12	30-Apr-12	16-May-12	487
24	01-Mar-12	01-May-12	18-May-12	644
51	02-Mar-12	02-May-12	22-May-12	83
52	05-Mar-12	03-May-12	23-May-12	75
53	06-Mar-12	04-May-12	24-May-12	31
54	07-Mar-12	07-May-12	25-May-12	141
55	08-Mar-12	08-May-12	28-May-12	117
56	15-Mar-12	15-May-12	01-Jun-12	262
57	16-Mar-12	16-May-12	04-Jun-12	377
58	19-Mar-12	17-May-12	05-Jun-12	81
59	20-Mar-12	18-May-12	06-Jun-12	218
60	21-Mar-12	22-May-12	07-Jun-12	102
61	22-Mar-12	23-May-12	08-Jun-12	260
62	23-Mar-12	24-May-12	11-Jun-12	91
63	26-Mar-12	25-May-12	12-Jun-12	178
64	27-Mar-12	28-May-12	13-Jun-12	8
65	28-Mar-12	29-May-12	14-Jun-12	124
66	29-Mar-12	30-May-12	15-Jun-12	112
67	30-Mar-12	31-May-12	18-Jun-12	22

Kindly contact the undersigned should you require any further information.

Sincerely,

Original Signed by

J. Van Ooteghem, P.Eng.
President & CEO

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