

**Ontario Energy
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**Commission de l'énergie
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July 26, 2011

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, Suite 2700
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Oakville Hydro Electricity Distribution Inc. – Extension to Mandated Time-of-Use Pricing Date for Certain Regulated Price Plan Consumers
Board File No.: EB-2011-0245**

Please find enclosed Board Staff's interrogatories respecting the above application.

Please forward the interrogatories along with this cover letter to the applicant in this proceeding.

Yours truly,

Original signed by

George Dimitropoulos
Advisor, Licence Applications

Attachment

Board Staff Interrogatories
Application for Extension to Mandated Time-of-Use Pricing Date
for Certain Regulated Price Plan Consumers
Oakville Hydro Electricity Distribution Inc.
EB-2011-0245
Dated July 26, 2011

Board Staff question 1

Preamble

Oakville Hydro Electricity Distribution Inc. ("Oakville Hydro") filed an application dated June 17, 2011 with the Ontario Energy Board for a licence amendment granting an extension in relation to the mandated date for the implementation of time-of-use ("TOU") pricing rates for certain Regulated Price Plan consumers.

Oakville Hydro has requested an extension to its mandated TOU pricing date of June 2011 and requested a new date of March 2012. Oakville Hydro states that it has identified a firmware problem with its commercial meters which will result in a delay in implementing TOU pricing for certain affected customers. Oakville Hydro states that this delay would affect 3,413 consumers in the General Service <50 kW rate class and 1,173 in the Residential rate class. Oakville Hydro also states that the problem with the commercial meters will not affect the transition of the balance of Oakville Hydro's RPP consumers to TOU pricing.

Questions

- a) Please confirm the status of Oakville Hydro's smart meter deployment and TOU implementation as of July 1, 2011.
- b) Please provide greater detail on the firmware problem encountered including any documentation from the vendor on the firmware problem and solution as well as the schedule for delivery of the upgrade.
- c) Are there any other factors (internal and/or external) that Oakville Hydro has identified that may hinder its ability to comply with their requested mandatory TOU date?
- d) Please provide the details of and rationale for Oakville Hydro's proposed TOU billing implementation schedule for its affected General Service <50kW and Residential customers, including:
 - i. billing cycle dates
 - ii. number of customers on each billing date.