

July 27, 2011

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Kirsten Walli, Board Secretary
Ontario Energy Board
Suite 2701 2300 Yonge Street
Toronto ON M4P 1E4

Dear Ms Walli:

**Re: EB-2011-0226/Enbridge Gas Distribution Inc.-
Customer Care and Customer Information System Costs**

We are counsel to the Consumers Council of Canada ("CCC"). We have received a copy of the Board's Notice of Application in this matter dated July 26, 2011. Our client has instructed us to write to you to request intervenor status.

The CCC is a public-interest entity which represents the interests of residential consumers of natural gas in Ontario. The granting of the order requested would have an impact on the rates which residential consumers pay for the delivery of natural gas. Our client, therefore, has a substantial interest in the outcome of the application, and intends to participate actively in it.

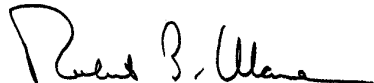
In addition to its interest in the application, because of the impact of the granting of the application on the rates paid by residential consumers, the CCC has a particular interest because of its participation in the consultative process that forms an essential component of the background to the application.

The CCC intends to ask for an award of costs at the conclusion of the proceeding. The CCC represents the interests of residential consumers. The CCC has participated in many of the applications of EGD, seeking a variety of orders, over a long period of time. In all of those proceedings, the CCC has been recognized as being eligible for an award of costs. The CCC has no funds to support its intervention in this proceeding. In the absence of a cost award, our client would not be able to participate in the proceeding.

Copies of all Board notices, and of all evidence, should be sent to the undersigned, and to the CCC's consultant, Julie Girvan. Ms Girvan's contact information is: 62 Hillside Avenue East Toronto, ON, M4S 1T5, telephone: (416) 322-7936, fax: (416) 322-9703, e-mail: jgirvan@ca.inter.net.

Yours very truly,

WeirFoulds LLP



Robert B. Warren

RBW/dh

cc: Enbridge Gas Distribution Inc., Attention: Norm Ryckman
cc: Aird & Berlis LLP, Attention: David Stevens
cc: Joan Huzar
cc: Julie Girvan
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