

July 28, 2011

Via RESS and Canada Post

Kirsten Walli
Board Secretary
Ontario Energy Board
PO Box 2319
2300 Yonge Street
Suite 2700
Toronto, ON
M4P 1E4

**Re: Enbridge Customer Care and Customer Information System Costs, Board File
No.: EB-2011-0226**

Dear Ms. Walli,

I am contacting you to register Direct Energy Marketing Limited's (DE) interest in participating in the above noted proceeding. DE is one of the largest competitive retailers of natural gas in the province of Ontario and as such is directly impacted by the outcomes of this consultation.

DE will not be requesting a cost award for participating in this proceeding.

We thank the Board for this opportunity to participate and look forward to providing Direct Energy's input on this important issue.

Yours faithfully,

Original signed by

Ric Forster
Director
Government & Regulatory Affairs
Direct Energy Marketing Limited