

Important Information About Your Rates
April 2008
Rate 201 – Residential Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.98 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0027 cents/m³. For most customers the decrease will be \$0.07 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0025 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.04 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0190 cents/m³. For most customers the decrease will be \$0.50 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0170 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.25 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$12.41 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.2079 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$3.00 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Monthly Charge

The monthly charge has increased to \$17 from \$16, resulting in an annual increase of \$12. You will see the new rate on the **“Monthly Charge”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Fort Frances Zone
Rate 201 – Residential Sales

Important Information About Your Rates
April 2008
Rate 201 – Residential Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.98 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0027 cents/m³. For most customers the decrease will be \$0.07 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

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Storage

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In addition, there is a temporary credit of 0.0170 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.25 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

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Monthly Charge

The monthly charge has increased to \$17 from \$16, resulting in an annual increase of \$12. You will see the new rate on the **“Monthly Charge”** line on your bill.

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Fort Frances Zone
Rate 201 – Residential Direct Purchase

Important Information About Your Rates
April 2008
Rate 101 – Residential Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.92 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0027 cents/m³. For most customers the decrease will be \$0.05 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0025 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.04 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0190 cents/m³. For most customers the decrease will be \$0.46 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0170 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.25 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

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Monthly Charge

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Northwestern Zone
Rate 101 – Residential Sales

Important Information About Your Rates
April 2008
Rate 101 – Residential Direct Purchase

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Transportation

The transportation rate has decreased by 0.0027 cents/m³. For most customers the decrease will be \$0.05 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

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Monthly Charge

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Northwestern Zone
Rate 101 – Residential Direct Purchase

Important Information About Your Rates
April 2008
Rate 301 – Residential Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.96 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0028 cents/m³. For most customers the decrease will be \$0.07 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0025 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.04 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0190 cents/m³. For most customers the decrease will be \$0.50 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0170 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.24 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$12.39 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.2079 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$2.97 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Monthly Charge

The monthly charge has increased to \$17 from \$16, resulting in an annual increase of \$12. You will see the new rate on the **“Monthly Charge”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Northern Zone
Rate 301 – Residential Sales

Important Information About Your Rates
April 2008
Rate 301 – Residential Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.96 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0028 cents/m³. For most customers the decrease will be \$0.07 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0025 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.04 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0190 cents/m³. For most customers the decrease will be \$0.50 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

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Monthly Charge

The monthly charge has increased to \$17 from \$16, resulting in an annual increase of \$12. You will see the new rate on the **“Monthly Charge”** line on your bill.

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Northern Zone
Rate 301 – Residential Direct Purchase

Important Information About Your Rates
April 2008
Rate 601 – Residential Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.96 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0029 cents/m³. For most customers the decrease will be \$0.08 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0025 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.03 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0190 cents/m³. For most customers the decrease will be \$0.51 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0170 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.24 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$12.37 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.2079 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$2.88 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Monthly Charge

The monthly charge has increased to \$17 from \$16, resulting in an annual increase of \$12. You will see the new rate on the **“Monthly Charge”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Eastern Zone
Rate 601 – Residential Sales

Important Information About Your Rates
April 2008
Rate 601 – Residential Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$0.96 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0029 cents/m³. For most customers the decrease will be \$0.08 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

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Storage

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Monthly Charge

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Eastern Zone
Rate 601 – Residential Direct Purchase

Important Information About Your Rates
April 2008
Rate 210 – Commercial/Industrial Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$46.97 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

There is a temporary credit of 0.0005 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.24 depending on the amount of gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0147 cents/m³. For most customers the decrease will be \$13.68 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0108 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$5.87 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$33.29 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.0220 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$11.91 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Fort Frances Zone
Rate 210 – Commercial/Industrial Sales

Important Information About Your Rates
April 2008
Rate 210 – Commercial/Industrial Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$46.97 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

There is a temporary credit of 0.0005 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.24 depending on the amount of gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

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Fort Frances Zone
Rate 210 – Commercial/Industrial Direct Purchase

Important Information About Your Rates
April 2008
Rate 110 – Commercial/Industrial Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$47.24 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0003 cents/m³. For most customers the decrease will be \$0.28 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0005 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.24 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

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Northwestern Zone
Rate 110 – Commercial/Industrial Sales

Important Information About Your Rates
April 2008
Rate 110 – Commercial/Industrial Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$47.24 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

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Northwestern Zone
Rate 110 – Commercial/Industrial Direct Purchase

Important Information About Your Rates
April 2008
Rate 310 – Commercial/Industrial Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$47.47 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0006 cents/m³. For most customers the decrease will be \$0.56 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0005 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.24 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0147 cents/m³. For most customers the decrease will be \$13.65 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0108 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$5.85 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$33.26 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.0220 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$11.86 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

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Northern Zone
Rate 310 – Commercial/Industrial Sales

Important Information About Your Rates
April 2008
Rate 310 – Commercial/Industrial Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$47.47 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

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Northern Zone
Rate 310 – Commercial/Industrial Direct Purchase

Important Information About Your Rates
April 2008
Rate 610 – Commercial/Industrial Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$47.81 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0008 cents/m³. For most customers the decrease will be \$0.76 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

In addition, there is a temporary credit of 0.0005 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.25 depending on gas used. You will see the new rate on the **“Transportation Price Adjustment”** line on your bill.

Storage

The storage rate has decreased by 0.0147 cents/m³. For most customers the decrease will be \$13.70 per year depending on gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0108 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$6.01 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$33.35 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.0220 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$12.19 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Eastern Zone
Rate 610 – Commercial/Industrial Sales

Important Information About Your Rates
April 2008
Rate 610 – Commercial/Industrial Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$47.81 per year based on an annual volume of 93,000 m³. The enclosed bill uses the new approved rates.

Transportation

The transportation rate has decreased by 0.0008 cents/m³. For most customers the decrease will be \$0.76 per year depending on the amount of gas used. You will see the new rate reflected on the **“Transportation to Union Gas”** line on your bill.

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In addition, there is a temporary credit of 0.0108 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$6.01 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$33.35 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.0220 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$12.19 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Eastern Zone
Rate 610 – Commercial/Industrial Direct Purchase

Important Information About Your Rates
April 2008
Rate M1 – Residential Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$3.44 per year based on an annual volume of 2,600 m³. The enclosed bill uses the new approved rates.

Storage

The storage rate has decreased by 0.0171 cents/m³. For most customers the decrease will be \$0.44 per year depending on the amount of gas used. You will see the new rate reflected on the “**Storage**” line on your bill.

In addition, there is a temporary credit of 0.0149 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$0.19 depending on gas used. You will see the new rate on the “**Storage Price Adjustment**” line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$15.00 per year depending on gas used. You will see the new rates reflected on the “**Delivery**” line on your bill.

In addition, there is a temporary credit of 0.2758 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$3.52 depending on gas used. You will see the new rate on the “**Delivery Price Adjustment**” line on your bill.

Monthly Charge

The monthly charge has increased to \$17 from \$16, resulting in an annual increase of \$12. You will see the new rate on the “**Monthly Charge**” line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Rate M1 – Residential Sales

Important Information About Your Rates
April 2008
Rate M1 – Residential Direct Purchase

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Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Rate M1 – Residential Direct Purchase

Important Information About Your Rates
April 2008
Rate M2 – Commercial/Industrial Sales

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$29.48 per year based on an annual volume of 73,000 m³. The enclosed bill uses the new approved rates.

Storage

The storage rate has decreased by 0.0117 cents/m³. For most customers the decrease will be \$8.58 per year depending on the amount of gas used. You will see the new rate reflected on the **“Storage”** line on your bill.

In addition, there is a temporary credit of 0.0098 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$4.29 depending on gas used. You will see the new rate on the **“Storage Price Adjustment”** line on your bill.

Delivery

The delivery rates that vary with consumption have decreased. For most customers the decrease will be \$20.90 per year depending on gas used. You will see the new rates reflected on the **“Delivery”** line on your bill.

In addition, there is a temporary credit of 0.0221 cents/m³ that will be in effect for the period April 1 to December 31, 2008. For most customers the decrease will be \$9.64 depending on gas used. You will see the new rate on the **“Delivery Price Adjustment”** line on your bill.

Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Rate M2 – Commercial/Industrial Sales

Important Information About Your Rates
April 2008
Rate M2 – Commercial/Industrial Direct Purchase

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. For most customers the total decrease will be \$29.48 per year based on an annual volume of 73,000 m³. The enclosed bill uses the new approved rates.

Storage

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Please visit uniongas.com or call the Union Gas Customer Contact Centre with questions.

Rate M2 – Commercial/Industrial Direct Purchase