

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 2.8% from the previously approved 2008 rates for Rate 20 customers. Individual customer impacts will vary.

## **Bundled T Storage Service**

The storage demand charge, **which applies to bundled storage service only**, has decreased to \$11.217/GJ reflecting the change in forecast costs to provide bundled storage service effective April 1, 2008. You will see the new rate opposite the “**Storage Monthly Demand Charge**” line on your bill.

## **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate 20 + Appendix A (Rate 20)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 3.0% from the previously approved 2008 rates for Rate 25 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A (Rate 25)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate 77** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 1.4% from the previously approved 2008 rates for Rate 77 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate 77 + Appendix A (Rate 77)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 1.8% from the previously approved 2008 rates for Rate 100 customers. Individual customer impacts will vary.

## **Bundled T Storage Service**

The storage demand charge, **which applies to bundled storage service only**, has decreased to \$11.217/GJ reflecting the change in forecast costs to provide bundled storage service effective April 1, 2008. You will see the new rate opposite the “**Storage Monthly Demand Charge**” line on your bill.

## **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate 100 + Appendix A (Rate 100)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 5.9% from the previously approved 2008 rates for M4 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average increase of 2.4% from the previously approved 2008 rates for M5A customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This charge reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This charge will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A (Rate M5A)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 3.7% from the previously approved 2008 rates for M7 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M7 + Appendix A (Rate M7)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 1.6% from the previously approved 2008 rates for M9 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)  
[Rate schedule attached]



## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 1.8% from the previously approved 2008 rates for M10 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 1.2% from the previously approved 2008 rates for T1 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A (Rate T1)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2008. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

### **Delivery**

Approved 2008 delivery rates reflect a rate class average decrease of 1.5% from the previously approved 2008 rates for T3 customers. Individual customer impacts will vary.

### **One-Time Adjustment**

Also approved is a one-time adjustment to your bill. This credit adjustment reflects the true-up of rates from January 1, 2008 to March 31, 2008. Individual customer impacts will vary based on actual volumes consumed for the period January 1, 2008 to March 31, 2008. This credit will appear on your May 2008 bill which you will receive in June 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board (OEB) has approved changes to the rates you pay for **M12 storage and transportation service**. The approved rates are shown on the accompanying rate schedule. Changes in the rate schedule are detailed in the attached appendix.

There are two impacts to your bill. First, new rates will be applied to bills starting April 1, 2008. Secondly, there is a Board-approved adjustment that reflects the true-up of rates from January 1, 2008 to March 31, 2008. In addition, for customers who supply their own fuel, there will also be a storage and transportation fuel adjustment. We have identified the fuel quantity required to balance your account.

We appreciate and thank you for your business. If you have any questions about the rate change or Adjustment, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M12 + Appendix A (Rate M12)  
[rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board (OEB) has approved changes to the rates you pay for **C1 cross franchise transportation service**. The approved rates are shown on the accompanying rate schedule. Changes in the rate schedule are detailed in the attached appendix.

There are two impacts to your bill. First, new rates will be applied to bills starting April 1, 2008. Secondly, there is a Board-approved adjustment that reflects the true-up of rates from January 1, 2008 to March 31, 2008. In addition, for customers who supply their own fuel, there will also be a transportation fuel adjustment. We have identified the fuel quantity required to balance your account.

We appreciate and thank you for your business. If you have any questions about the rate change or Adjustment, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate C1 + Appendix A (Rate C1)  
[rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board (OEB) has approved changes to the rates you pay for **M13 transportation of locally produced gas**. The approved rates are shown on the accompanying rate schedule. Changes in the rate schedule are detailed in the attached appendix.

There are two impacts to your bill. First, new rates will be applied to bills starting April 1, 2008. Secondly, there is a Board-approved adjustment that reflects the true-up of rates from January 1, 2008 to March 31, 2008. Union's M13 transportation rates reflect pass-through costs for compressor fuel and unaccounted for gas due to changes in the cost of gas for this period.

We appreciate and thank you for your business. If you have any questions about the rate change or Adjustment, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M13 + Appendix A (Rate M13)  
[rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2008

The Ontario Energy Board (OEB) has approved changes to the rates you pay for **M16 transportation service**. The approved rates are shown on the accompanying rate schedule. Changes in the rate schedule are detailed in the attached appendix.

There are two impacts to your bill. First, new rates will be applied to bills starting April 1, 2008. Secondly, there is a Board-approved adjustment that reflects the true-up of rates from January 1, 2008 to March 31, 2008. Union's M16 transportation rates reflect pass-through costs for compressor fuel and unaccounted for gas due to changes in the cost of gas for this period.

We appreciate and thank you for your business. If you have any questions about the rate change or Adjustment, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M16 + Appendix A (Rate M16)  
[rate schedule attached]